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ALOHA!!!

BY: *Joanne Sprouse*

In keeping with our tropical theme this year, I would like to wish everyone “Aloha” from Breckenridge! Ok, Ok, maybe it’s not tropical up here yet, (or never will be), but rest be assured that the board of the Colorado Family Support Council is working hard to make our casual beach inspired conference the best ever yet! I can’t believe it is almost time for the 2006 conference. Although there is still much work to be done, I am really excited at the prospect this spring of presenting to you the wonderful things that the council has been preparing for you over this last year. By now you should know that our theme, “High Tides and High Hopes for Kids”, is actually a goal where we will be setting the stage for future successes for child support workers by organizing interesting and helpful trainings. I am really impressed with the terrific job that the agenda committee, lead by your President Elect, Karla Baken, has prepared. I noticed new topics and worthwhile sessions to help you do your job more efficiently and effectively. The agenda is in this current issue of the In-Basket, so I encourage you to take the time to review it for yourselves. I am sure you will agree with me that it looks like a valuable agenda!

In addition to the Agenda Committee meeting all of your training needs, I would like to mention all of the work that the entire board has been doing to make this a worthwhile and motivating conference to attend. All of the committees, from Awards to Donations and Giveaways, from Registration to Entertainment, have been doing a terrific job on how to make your CFSC conference educational and informative as well as fun and entertaining for the entire conference! So grab your Hawaiian apparel and leis, get your registrations in (www.cfscinc.org), make your hotel reservations at the fabulous Beaver Run Resort, and join us this spring in beautiful Breckenridge CO! Hope to see you there!

REGISTRATION IS OPEN !!

By: Cheri and Terre

We are only a few short months away from the 2006 CFSC conference, so I thought I would remind you that the earlier you make hotel reservations the better and the Early Bird Registration will end on April 30, 2006. The last day to get in your early registration will be May 1, 2006. That is the payment to me by that date. Early registration is \$160.00 per person - then the cost will be \$170.00 per person (this is the rate of the entire conference and does include some meals). Daily registration is \$75.00 per day, each day does include 1(one) meal -- lunch on Monday - banquet on Tuesday - brunch on Wednesday. Please go to the CFSC web site for the registration form and/or to register electronically through the web site. Also please be advised that you **CAN NOT** use a meal ticket from someone who did not make the conference but did register. Registration fees are returned to the county if someone can not make the conference. Additional meal tickets for family and friends will be available to purchase at the registration booth. **SO FOLKS - TALK TO YOUR DIRECTOR, ADMINISTRATOR OR ?? AND GET YOUR REGISTRATION IN AND RESERVATIONS MADE - THE CFSC CONFERENCE IS THE BEST TRAINING CONFERENCE. YOUR COUNCIL HAS ONCE AGAIN GONE ABOVE AND BEYOND TO BRING YOU THE LATEST AND GREATEST. SEE YOU IN JUNE !!!!**

Register today by accessing the online registration on the website www.cfscinc.org or using the form below.

Beaver Run Resort and Conference Center is offering great rates on rooms so come enjoy an informative conference and bring the family along for some family fun in the Mountains. Breckenridge offers hiking, biking, jeep tours, golf and much more. Information on Breckenridge can be found at www.breckenridge.snow.com . Also watch for information in your registration packet when you register at the conference.



EMPOWER YOURSELF AT THIS YEARS PROFESSIONAL GROWTH TRACK

By: Charla Peterson

Presenters for Professional Growth include two people from beautiful Northeastern Colorado: Kelly Emhovick-Braaten and Tom Westfall. Tom was a presenter at last year's conference and will be a repeat presenter this year. This year he will present two different sessions, one on stress and one on healthy communities. I think they will both be great. He has written a children's book that was published this year called Piney the Porcupine that he may have available at conference.

Kelly Emhovick-Braaten will present the Power of Focus and Goal Setting. She worked in child support for about five years in the early 90's in Morgan County and now works in sales and marketing and has a background in organizational behavior and human resources. She will be issued in the May issue of "Empowering Women".

ADMINISTRATORS AND DIRECTORS

By Tere Parks & Denise Kampf
Registration Chairs

It's once again time to start thinking about which of your staff you would like to send to the Colorado Family Support Registry Council Conference in Breckenridge. Remember that this conference is not only an excellent training but also provides invaluable state wide networking among child support workers in our wonderful program. Early registration will end on May 1st, 2006.



AWARDS

By Jim Butler, Committee Chair

CFSC awards provide an opportunity for coworkers, supervisors, and administrators to recognize the extraordinary contributions made to the IVD program during the previous year. Please complete the nomination forms located on our website www.cfscinc.org by April 28, 2006. There's a hints article on achieving the best scores also located on the website that seemed to be much appreciated – or maybe those comments came from the committee members.

The procedures, criteria, and questions remain the same as last year although the outstanding attorney award has been removed. After the deadline expires, the chairperson edits each nomination to remove identifying information. Each of the committee members blindly evaluates the five answers in each award category. A maximum of 20 points is possible for each answer resulting in a possible perfect score of 100. The chairperson totals the evaluations for each nomination and divides by the number of evaluations received. The candidates' supervisors are contacted for the three nominees receiving the highest averages. This is done to avoid embarrassing situations but more importantly, to encourage attendance at the conference.

The three awards requiring nominations are:

Excalibur Award: This recognizes a manager, administrator, legislator, judicial member, citizen or organization championing exceptional enhancement to the IV-D program. The committee looks for candidates exhibiting leadership and vision.

Excellence in Service Award: This award is for the front-line child support worker that is a model to others. He or she goes above and beyond the normal duties and achieves outstanding results for our clients with innovation, persistence, and aggressiveness. The committee looks for examples of contributions to the program and assistance to others while exceeding typical caseload performance measures.

Meritorious Achievement Award: This recognizes a file clerk, office assistant, customer service representative, accounting and bookkeeping staff, typist, secretary, or any other CSE support staff employee. The committee looks for process improvements and work habits that allow front-line staff to work efficiently.

The other CFSC awards this year, based on objective measures from statistical reports, are as follows:

- Lump Sum Collections Award for small, medium, and large county
- Establishment Award for small, medium, and large county
-

A new process, as described in the last In-Basket, will be utilized for Outstanding County Award.

DONATIONS AND GIVEAWAYS COMMITTEE IS WORKING HARD FOR KIDS

BY: LISA GONZALES

The Donations and Give-a-ways committee received five nominations from throughout the state for charity organizations to receive the money raised at the 2006 conference. As usual, all of the charities were great organizations. We would like to thank those of you that took the time to collect the required information and submit a nomination.

The charity selected for 2006 is:

COLORADO STEPPIN' OUT FOR KIDS!

Colorado Steppin' Out for Kids has a mission to provide new school clothes for children in need in the Denver metro area. (Grades K-8). This organization has found that children who go to school looking and feeling their best have higher self-esteem and confidence to complete their education. Their goal this year is to dress 1000 children!

Be sure and visit the CFSC booth at the conference to purchase your CFSC memorabilia. We will have long sleeve T-shirts, water bottles, key chains, mint boxes and much much more. Get there yearly so you won't miss out. You can visit the CFSC website to see the CFSC store.

County baskets have been a huge success in the past. We will again be asking each county to donate a basket. It is never too early to start planning!!!!



Thank you to everyone who has visited our **Lehrer's Flowers** web page to order flowers and have money donated to our charity. Keep on passing the word along to co-workers, friends and family.



HOW TO BUILD A SAND CASTLE AND OTHER IMPORTANT TRAINING TOPICS

BY: KARLA BAKEN

Hopefully, all or at least most, of the snow in Breckenridge will be gone by the time we put on our flip flops for the conference. From what President, Joanne Sprouse, says you may want to bring your snow boots and shovels. I think she just wants some help digging out. Doesn't she realize that we're child support workers and that we typically don't fall for that kind of line?

All kidding aside, the agenda for the 2006 conference is almost finalized and I'm truly excited about the training sessions that we have scheduled. This committee has been incredible and has put together an amazing training conference.

Based on your comments and suggestions, there will be some favorite topics and speakers returning to provide a refresher and/or update. We also have new session ideas scheduled to keep us up to date with the ever changing world of child support. The following is a preview.

We will start the IVD Track out on Monday with 2 new speakers that will share their knowledge on Probate and Poverty. Mary Clair will provide a run down of the new Super Report so that we know what to do with all of that information. Tammy Judd will tell us anything we ever wanted to know about the financial side of what we do. Magistrate Lung will be back to provide pointers on contempt. And to help us down that path to achieve the goals set out for the next five years, Dan Welch will lead a session on Early Intervention. And these are just a few of the highlights!!

The Professional Growth Track, is full of sessions with interesting and important topics to help all of us remain successful. Tom Westfall will be back for 2 sessions,

The Legal Track has put together sessions on bankruptcy (everyone's favorite), probate, contempt, case law and more. There will be two and ½ days of great information that can't be missed.

As always, the Entertainment Committee will have an evening packed full of fun and I assure all of you that it doesn't have anything to do with removing snow from the north side of Joanne's house. Watch for more information on the evening events via ACSES e-mail.

Hope to see everyone in Breckenridge for what is shaping up to be a fantastic conference.

WEBSITE REVAMP

By: Jim Butler, Historian

Even old dogs can learn new tricks. I've been teaching myself a more powerful version of the language used on our website. The modifications are slowly rolling out each weekend. Many of the changes are 'behind the screen' but I'm excited with the prospects of what's coming.

Security is much better. Some of the data pages that have been limited to the board will be released to the general membership after the member signs on. Recognize a familiar face at the conference but can't place the name or vice versa? Soon you'll be able to match the face to a name and contact info. You, too, will be able to see Jan Bryant-Smith's senior high school picture when viewing her profile. Of course that means you'll have to take a moment to let I or one of my volunteers take your picture

How do you sign on? Well, I can't reveal it here since this newsletter is posted on a public page but watch for an ACSES email, ask a board member, or drop me an email.

Administrators, can't remember who went to the conference last year? Display a list of all your attendees for the last two conferences. Show your commissioners how your county is falling behind in keeping updated on child support training in comparison to other counties.

Best yet, most people can register today for the conference by selecting his or her name from a dropdown list, verifying or correcting information from last year, and clicking a button. The registration committee will love you for helping eliminate their data entry. I'm not going to try to handle cash processing. You must still pay by mail or at the conference but no more paper forms to fill and mail!

Colorado Family Support Council
32nd Annual Training Conference

REGISTRATION

(Please TYPE or PRINT)

Last Name _____
First Name _____ M.I. _____
Title _____ Agency _____
Organization _____
Mailing Address _____ City _____
State _____ Zip Code _____ Phone (____) _____
Work Email Address _____
Name for Badge _____

REGISTRATION FEES

Full registration includes Badge, Bag, Conference material, 1 Lunch, Banquet, Brunch, and admission to all events and sessions

_____ \$160.00 *Early Registration* prior to 05/01/06
_____ \$170.00 *Late Registration*

To be eligible for a reduced fee, actual payment must be postmarked by 05/01/06. A cancellation fee of \$10.00 will be charged on cancellations received after 05/01/06. Refunds will be issued after the conference. If you are unable to attend the complete conference, daily registration is available as follows.

Please check the dates attending:	Additional Meal Tickets
_____ \$75.00 Mon - June 5, 2006 (Includes Luncheon)	___ \$27.00 - Luncheon
_____ \$75.00 Tue - June 6, 2006 (Includes Banquet)	___ \$38.00 - Banquet
_____ \$75.00 Wed - June 7, 2006 (Includes Brunch)	___ \$20.00 - Brunch

HOTEL INFORMATION

Call Beaver Run Resort and Conference Center at 1-800-525-2253 for hotel reservations. Reservations must be made by May 4, 2006. Costs are: Hotel Room - \$95.00, Deluxe Studio - \$109.00, 1 bedroom condo \$119.00, Colorado Suite \$119.00, 2 bedroom Condo - \$161.00, 3 bedroom condo - \$189.00, 4 bedroom condo - \$245.00 plus resort fees and taxes. Rates will apply for 5 nights before and 5 nights after our conference dates. When making reservations you must designate the group affiliation (CFSC).

METHOD OF REGISTRATION PAYMENT

Enclosed is a check for \$_____ (Pay to CFSC) County: _____
Phone: _____ If registering online, please include the names of those attending the conference when you send your check. Mail registration payment to:

CFSC
58752 Jig Road
Montrose, CO 81401

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE
 06/04/2006 – 06/07/2006
 Beaver Run

DAY/DATE	TIME	IVD	IVD	LEGAL	PROF GROWTH
Monday 6/5	8:30-10:00	OPENING SESSION WELCOME ROLL CALL KEYNOTE: DR. SHERRI HELLER	OPENING SESSION WELCOME ROLL CALL KEYNOTE: DR. SHERRI HELLER	OPENING SESSION WELCOME ROLL CALL KEYNOTE: DR. SHERRI HELLER	OPENING SESSION WELCOME ROLL CALL KEYNOTE: DR. SHERRI HELLER
Monday 6/5	10:00-10:30	BREAK	BREAK	BREAK	BREAK
Monday 6/5	10:30-12:00	Probate Lauris Laue	Super Report – Best Practices - Establishment Mary Clair and Anne Stanek	Bankruptcy Maureen Leif and Sara Walker	Goal Setting Kelly Emhovick Braaten
Monday 6/5	12:00-1:30	LUNCH STATE AWARDS	LUNCH STATE AWARDS	LUNCH STATEAWARDS	LUNCH STATEAWARDS
Monday 6/5	1:30-3:00	Understanding Poverty Maggie Tidwell	Super Report – Best Practices - Enforcement Mary Clair and Anne Stanek	Probate Lauris Laue	Generations at Work Part I Terry Laught and Leon Cerna
Monday 6/5	3:00-3:30	BREAK	BREAK	BREAK	BREAK
Monday 6/5	3:30-5:00	Surfin' The Wave of the Deficit Reduction Act Larry Desbien	IRS – Stephen Webb	To Be Announced	Generations at Work Part II Terry Laught and Leon Cerna
Monday 6/5	5:00-7:00	DINNER ON OWN	DINNER ON OWN	IVD ATTORNEY MEETING	DINNER ON OWN

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE
06/04/2006 – 06/07/2006
Beaver Run

DAY/DATE	TIME	IVD	IVD	LEGAL	PROF GROWTH
Tuesday 06/06	8:30-10:00	Early Intervention Mary Clair	CSENET Jeanette Savoy	To Be Announced	Feng Shui in the Work Place Jaime Glover and Rhonda Perkins
Tuesday 06/06	10:00-10:30	BREAK	BREAK	BREAK	BREAK
Tuesday 06/06	10:30-12:00	Bankruptcy Maureen Leif and Sara Walker	Contempt Magistrate Robert Lung	Case Law Update Lara Delka	Living Life to the Fullest Jane Okasaki
Tuesday 06/06	12:00-1:30	LUNCH	LUNCH	LUNCH	LUNCH
Tuesday 06/06	1:30-3:00	Locate Basics, Preview, Best Practices and FPLS Dee Price-Sanders with programmers and Linda Hudson	The Essentials of Credit Reporting Richard Steffes and Kay Yorty	Determining Income Magistrate Robert Lung	Dealing with Stress Tom Westfall
Tuesday 06/06	3:00-3:30	BREAK	BREAK	BREAK	BREAK
	3:30-5:00	CSE Website What's There, What's Coming? Curtis Rose and Programmers	Employer Matching in ACSES Sue Jess	To Be Announced	Healthy Communities Tom Westfall
Tuesday 06/06	5:00-6:00	BUSINESS MTG	BUSINESS MTG	BUSINESS MTG	BUSINESS MTG
Tuesday 06/06	6:00-7:00	COCKTAILS	COCKTAILS	COCKTAILS	COCKTAILS
Tuesday 06/06	7:00-?	BANQUET SILENT AUCTION	BANQUET SILENT AUCTION	BANQUET SILENT AUCTION	BANQUET SILENT AUCTION

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE
 06/04/2006 – 06/07/2006
 Beaver Run

DAY/DATE	TIME	IVD	IVD	LEGAL	PROF GROWTH
Wednesday 06/07	8:30-10:00	The Apprentice	The Apprentice	Views from the Bench Magistrate Babette Norton	The Apprentice
Wednesday 06/07	10:00-10:15	BREAK	BREAK	BREAK	BREAK
Wednesday 06/07	10-15 – 11:00	CLOSING SESSION	CLOSING SESSION	CLOSING SESSION	CLOSING SESSION
Wednesday 06/07	11:00-12:30	BRUNCH LIVE AUCTION	BRUNCH LIVE AUCTION	BRUNCH LIVE AUCTION	BRUNCH LIVE AUCTION