**ACSES 101**

Monday, June 6, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Susan Jess, Frank Shamoon, Renee Vigil-Stokes & Pamela Bell

**BIO:**

**Susan Jess** has worked in the child support program since 1986. She started her career in Morgan County in 1986 and eventually became manager of that county office. Susan came to the State Office in 2000 and her current position is as an Operations analyst for the ACSES Case Team.

**Frank Shamoon** started in Adams County CSS as a college intern in December of 1999. He worked in Intake, Establishment, Enforcement and also as a Lead Worker. In 2011 he went to the state office where he worked for the FSR Team. Currently he works as an Operations Analyst with the Acses Case team.

**Renee Vigil-Stokes** is an ACSES Operations Analyst with the State of Colorado Division of Child Support Services (CSS). She began her career in Denver County child support in 1993 as a one-year temporary Legal Technician for Denver County Child Support handling an Establishment caseload. Renee returned to Denver County Child Support in 1999-2004 as a Legal Technician working an Establishment/Modification caseload. From 2005-2014 she was the Agency Trainer/ACSES Liaison for Denver County Child Support training on all aspects of the program from the automated systems (ACSES, CSEtools, GGCC) and also training on each program area Intake, Establishment, Modification, Interstate and Enforcement. Renee has over 16 years of experience in the child support program.

**Pamela Bell** started as a tech in Adams County for several years before joining the state child support team in 1999. I chose to work for child support after graduating from paralegal school because I couldn’t imagine working in corporate law. I’ve made many lifelong friends in child support and am pleased with my career choice.

**SESSION DESCRIPTION:**

Whether you are a newbie or an experienced worker, understanding basic system functionality helps you manage your workload! Join us for a basic system functionality discussion to answer some of those burning questions about how and why the system does what it does!

**Monday, IV-D Track A**

**ACSES 102**

Monday, June 6, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Susan Jess, Frank Shamoon, Renee Vigil-Stokes & Pamela Bell

**BIO:**

**Susan Jess** has worked in the child support program since 1986. She started her career in Morgan County in 1986 and eventually became manager of that county office. Susan came to the State Office in 2000 and her current position is as an Operations analyst for the ACSES Case Team.

**Frank Shamoon** started in Adams County CSS as a college intern in December of 1999. He worked in Intake, Establishment, Enforcement and also as a Lead Worker. In 2011 he went to the state office where he worked for the FSR Team. Currently he works as an Operations Analyst with the Acses Case team.

**Renee Vigil-Stokes** is an ACSES Operations Analyst with the State of Colorado Division of Child Support Services (CSS). She began her career in Denver County child support in 1993 as a one-year temporary Legal Technician for Denver County Child Support handling an Establishment caseload. Renee returned to Denver County Child Support in 1999-2004 as a Legal Technician working an Establishment/Modification caseload. From 2005-2014 she was the Agency Trainer/ACSES Liaison for Denver County Child Support training on all aspects of the program from the automated systems (ACSES, CSEtools, GGCC) and also training on each program area Intake, Establishment, Modification, Interstate and Enforcement. Renee has over 16 years of experience in the child support program.

**Pamela Bell** started as a tech in Adams County for several years before joining the state child support team in 1999. I chose to work for child support after graduating from paralegal school because I couldn’t imagine working in corporate law. I’ve made many lifelong friends in child support and am pleased with my career choice.

**SESSION DESCRIPTION:**

Again, whether you are a newbie or an experienced worker, this discussion takes us to the next level discussing building a case on the system, proper and timely maintenance; and how that helps the case management system (ACSES) help you!

**Monday, IV-D Track A**

**ACSES FINANCIAL—THE BASICS**

Monday, June 6, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Tammy Judd/Lonnie VanDegrift

**BIO (TAMMY):** Tammy is an ACSES Operations Analyst at the state office responsible for problem logs, user acceptance testing, and financial phone calls. She has been in child support for 29 ½ years and loves ACSES financial!

**BIO (LONNIE):** Lonnie has been worked in Child Support since 1998 where he started out in Larimer County for 7 and a half years. Lonnie came to the state office in 2005 and worked in the State Enforcement Unit for 2 years. Lonnie transferred to the ACSES Financial Team in 2007 and is currently a Financial Operation Analyst doing testing, financial problem logs, taking financial issue phone calls, and financial training.

**SESSION DESCRIPTION:**

In this session we will be looking at what makes up the ledger. Included will be classes and obligations (The Buckets), and transaction numbers and how they “grow”. We will also talk about the difference between household numbers and IV-D case number and state ID’s and IV-D ID’s. This is just a few of the basics we’ll talk about; come on in to hear the rest!

**Monday, IV-D Track A**

**AUTOMATED ENFORCEMENT 201**

Monday, June 6, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Jessica Woodruff

**BIO:** Jessica is the Team Lead of the State Enforcement Unit (SEU). Jessica has worked in SEU for 8 years. Prior to working in the SEU, Jessica was an enforcement technician in Jefferson County for 7 years. Jessica was instrumental in rolling out CSE-Tools and delivers statewide CSE-Tools training. She has also worked one-on-one with technicians to improve their collections by using CSE-Tools.

**SESSION DESCRIPTION:**

This session will go into the details of the Automated Enforcement remedies. We will discuss the selection, noticing and monitoring process for each remedy. We will also cover best practices for how to increase collections and better serve the families in your case load.

**Monday, IV-D Track B**

**MANUAL ENFORCMENT**

Monday, June 6, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Tracy Rumans

**BIO:** Tracy is the Policy and Evaluation Department Lead for the State of Colorado Division of Child Support Services. Tracy earned a bachelor’s degree from the University of Kansas, and her law degree from the University of Colorado at Boulder. Tracy began in the field of child support in 2003, representing the El Paso and Teller County delegate child support enforcement units as an attorney with the firm of Belveal & Eigel, LLC (later Belveal Eigel & Rumans, LLC), contracting with Policy Studies, Inc. Tracy continued representing the child support unit with Young Williams Child Support Services beginning in 2011, later becoming the Deputy Project Manager for El Paso and Teller County Child Support Services. In 2015, Tracy began working with the State of Colorado Division of Child Support Services, and currently serves as the policy subject matter expert for several areas, including enforcement, guidelines, and bankruptcy.

**SESSION DESCRIPTION:**

So, all of your automated enforcement remedies are in place, and the obligor still refuses to pay the child support order- what do you do now? This session will review the wide variety of manual enforcement tools that case workers should know about-there may be one that works for your problem case! We’ll discuss the steps to filing a contempt action and other enforcement remedies, including judgments, Rule 69 hearings, property liens, garnishments, and more!

**Monday, IV-D Track B**

**UIFSA: ADVANCED**

Monday, June 6, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Christine Sorenson & Jeanette Savoy

**BIO: (CHRIS)** holds the position of Interstate Lead with the Colorado CentralRegistry.    She participates in the National QUICK Workgroup, NCSEA International Sub-Committee, Region 9-10 Workgroup, as well as other workgroups with State and County stakeholders.  Chris conducts in depth Interstate training for county and state staff and an overview for new workers across the state.  Chris joined the Department of Human Services 16 years ago bringing with her several years of child support experience from the county level.  She has a strong interest in networking with contacts in other states and feels this is key in successfully resolving interstate child support issues.  Chris is a member of the WICSEC Planning Committee and enjoys having the opportunity to collaborate with others, share ideas and learn from other constituents.

**BIO:** **(JEANNETTE)** is the Supervisor of the Colorado Central Registry and has been with the Colorado Interstate Network for 15 years. Along with supervising the unit, her duties there include maintaining interstate policies and procedures, trouble-shooting intergovernmental cases, and training state and county employees. She is a participant on several state, regional, and national interstate and training workgroups, including the NCSEA International Sub-Committee, the Region 9-10 Workgroup, the National QUICK Technical Workgroup, and the National Training Workgroup. Jeanette is a frequent speaker at national child support conferences on intergovernmental child support issues. Prior to joining the state Child Support Office, Jeanette had many years of experience in corporate training and quality assurance management.

**SESSION DESCRIPTION:** Intergovernmental -- the Red, White, and Blue

The color red symbolizes strength, power, and determination. White signifies a successful beginning and blue represents wisdom, confidence, and intelligence. It takes all of these qualities to be successful in the intergovernmental realm. Join us for this interactive session to explore the complexities of intergovernmental problem solving and complicated financial topics.

**Monday, IV-D Track B**

**LIFE BEYOND THE STATUTES:**

**Volume 6 and other authority for IV-D attorneys**

Monday, June 6, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Christina Eigel/Tracy Rumans

**BIO: (CHRISTINA EIGEL)** is the Supervising Attorney for Child Support Services of El Paso County administered by Young Williams, P.C.. Christina received her Bachelor of Arts from the University of Connecticut in December 1991 and her Juris Doctorate from Boston College Law School in 1995. Christina has represented the delegate child support agency in El Paso County since June 1995. Beginning January 1, 2011, Christina began working for Young Williams, P.C., which administers the delegate IV-D units in El Paso and Teller Counties. She currently serves on the Colorado Child Support Commission and is a past president of the El Paso County Chapter of the Colorado Women’s Bar Association. Christina is also a past President of the Board of the Colorado Family Support Council and served on the Board from 2006-2014.

**BIO: (TRACY RUMANS)** is the Policy and Evaluation Department Lead for the State of Colorado Division of Child Support Services. Tracy earned a bachelor’s degree from the University of Kansas, and her law degree from the University of Colorado at Boulder. Tracy began in the field of child support in 2003, representing the El Paso and Teller County delegate child support enforcement units as an attorney with the firm of Belveal & Eigel, LLC (later Belveal Eigel & Rumans, LLC), contracting with Policy Studies, Inc. Tracy continued representing the child support unit with Young Williams Child Support Services beginning in 2011, later becoming the Deputy Project Manager for El Paso and Teller County Child Support Services. In 2015, Tracy began working with the State of Colorado Division of Child Support Services, and currently serves as the policy subject matter expert for several areas, including enforcement, guidelines, and bankruptcy.

**SESSION DESCRIPTION:**

Why does the CSS Unit do what it does? Did you know there's more to child support law than just the Colorado Revised Statutes? This session will be a review of federal and state statutes, regulations, policies and procedures which govern the CSS Unit.

**Monday, Legal**

**MEDIATION**

Monday, June 6, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Courtney McConomy & Megan Sherr

**BIO: Will Introduce Themselves**

**SESSION DESCRIPTION:**

Courtney McConomy and Megan Sherr will present on practical considerations related to mediation. This presentation will include different approaches to mediation in a family law context, as well as best practice tips for resolving cases through alternative dispute resolution. Learn valuable insights in how to deal with people in difficult situations.

**Monday, Legal**

 **PROBLEM-SOLVING COURTS**

Monday, June 6, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Magistrate Carolyn McLean, Claire Nutter & Margaret Davis

**BIO: (CAROLYN MCLEAN)** Magistrate McLean was appointed to the Boulder District Court on June 30, 2003. Prior to her appointment, Magistrate McLean was a Family Court Facilitator. She served in this capacity in Arapahoe County from February, 1999 through October, 2000. She then served as a Facilitator in Boulder until her appointment as a Magistrate. Magistrate McLean is a 1998 graduate of the University of Florida School of Law and a 1989 graduate of the University of California at Santa Barbara. Magistrate McLean’s dockets consist of Dependency and Neglect cases, Family Integrated Treatment Court, Relinquishment, and Child Support cases.

**BIO: (CLAIRE NUTTER)** Claire Nutter is a graduate of The Florida State University College of Law. Claire has been an attorney for El Paso County CSS since May 2013 and has handled the CSS Unit's Responsible Parent Program docket since November 2014.

**BIO: (MARGARET DAVIS)**

**SESSION DESCRIPTION:** Representatives from Boulder, El Paso and Jefferson County will discuss the structure and benefits of establishing a problem solving docket as an alternative approach to contempt cases. The session will include perspectives from a judicial officer, IV-D attorney, and other program providers in a panel forma. The session will also discuss alternatives to jail in contempt actions.

 **Monday, Legal**

**SMALL STEPS TO FINANCIAL HEALTH**

Monday, June 6, 2016

10:30 a.m. – 11:30 a.m.

& 1:00 p.m.– 2:30 p.m.

**SESSION PRESENTER:** Shawn Young

**BIO:**

Recognizing the strong relationship among money, stress and health, Shawn B. Young created the [Financial Health Institute](http://www.financialhealthinstitute.com/). Shawn has devoted the last decade to delivering educational programs, seminars and workshops focused on life skill development, specifically targeted at helping people lead healthier lives.

In his effort to help people make changes to their financial and health behaviors, he founded the non-profit organization Frontier Asset Building (2007), created the Colorado Asset Building Coalition (2008) and founded the Financial Health Institute in 2012.

Shawn has created numerous educational programs, including: [Bootstraps Asset Building Education Program](http://www.bootstrapseducation.org/) (2009), Financial Health for Case Managers (2013), and the Personal Economics Program (2015). He has published three books, Bootstraps Asset Building Education Workbook,” “Resolving Resolutions,” and the “Success Journal.”

Over the last 8 years, his organizations, programs and efforts have helped over 55,000 people across the United States. Shawn delivers trainings to hundreds of agencies across the U.S. He has been a featured presenter for the AARP Colorado, the National Head Start Association, Region 8 & 10 Community Action Conference, SCSEP 50th Anniversary Conference, Colorado TANF Professional Development Academy, Colorado Family Support Council, Power of Partnership Conference, and regularly presents at the Colorado Conference on Poverty.  He has also been featured on two occasions at [Forbes.com](http://www.forbes.com/sites/emilylambert/2011/08/08/the-get-out-of-debt-class-for-america/)

Shawn and his organizations have been contracted or funded to create numerous curricula on topics like, Financial Literacy for Public Schools (State of Colorado), Finances and Health (Kaiser Permanente), Finance, Stress and Relapse Prevention (Salvation Army), Introductions to Personal Finance (Community College of Denver).  He sits on several Boards for organizations focusing on personal economic development and has served as a consultant to many organizations working on life skills/financial education development.

He has been recognized on multiple occasions for his innovation, service and dedication by organizations such as the National Disability Institute and the Internal Revenue Service.

Shawn holds Master’s Degrees from the University of Arkansas and Michigan State University. He lives with his wife and three children in Louisville, Colorado.

**SESSION DESCRIPTION:** It can be simple enough to start making a change in your life but it often becomes more difficult to follow through, and even harder to maintain for the long term. This is true for professionals as well as their customers. This workshop provides workable strategies to implement changes in your own life regarding how you manage your money, your health and your time, as well as the stress that comes along with daily life. You can also learn to utilize these strategies to help your customers better manage their own money, health and time.

**Monday, Prof. Growth**

**STRESS RELIEF THROUGH YOGA**

Monday, June 6, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Nicole Murphy

**BIO:** Nicole Murphy has been teaching yoga in Loveland for 5 years. She owns Grace Yoga and teaches in business and gyms in the area. She knows that not everyone will love yoga, but yoga can help those who practice. Nicole teaches in a light-hearted way, which makes her students feel comfortable and successful in class. Prior to teaching yoga, she served time in the military as a mechanic and has a Bachelor’s of Science from Colorado State University. Some ways that yoga has helped Nicole in her life include: weight loss, building strength, building confidence, and reducing pain. Come in and see how yoga can improve your life!

Nicole is also a Rossiter Coach. Rossiter is not like yoga; it is an intense two-person stretch that can improve range-of-motion. Rossiter can help relieve pain such as plantar fasciitis, carpal tunnel syndrome, back pain, tension headaches, knee pain and more. When you are in pain, your stress level is up, and you may not be sleeping well. Rossiter can help with these complaints. Look for a coupon for Rossiter in your coarse descriptions.

**SESSION DESCRIPTION:**

Yoga is another tool that you can use to relax your body and mind in any situation. Yoga is made up of several aspects, but the parts of yoga we will work on in this class include breathing and physical movements. You will learn some breathing techniques that can be used to calm yourself down, focus your thoughts, and heighten energy levels. You will also learn some stretches and yoga postures that can be performed at your desk or at home. The selected yoga poses will help release tension, relieve pain, help you focus and increase energy. Between the breathing practices, and the physical movements, you will find you make less trips to the coffee pot, and you will be more level-headed all day long! Handouts provided.

**Monday, Prof. Growth**

 **UIFSA 2008**

Tuesday, June 7, 2016

8:00 a.m.—9:30 a.m.

**SESSION PRESENTER:** Christine Sorenson & /Jeannette Savoy

**BIO: (CHRIS)** holds the position of Interstate Lead with the Colorado CentralRegistry.    She participates in the National QUICK Workgroup, NCSEA International Sub-Committee, Region 9-10 Workgroup, as well as other workgroups with State and County stakeholders.  Chris conducts in depth Interstate training for county and state staff and an overview for new workers across the state.  Chris joined the Department of Human Services 16 years ago bringing with her several years of child support experience from the county level.  She has a strong interest in networking with contacts in other states and feels this is key in successfully resolving interstate child support issues.  Chris is a member of the WICSEC Planning Committee and enjoys having the opportunity to collaborate with others, share ideas and learn from other constituents.

**BIO:** **(JEANNETTE)** is the Supervisor of the Colorado Central Registry and has been with the Colorado Interstate Network for 15 years. Along with supervising the unit, her duties there include maintaining interstate policies and procedures, trouble-shooting intergovernmental cases, and training state and county employees. She is a participant on several state, regional, and national interstate and training workgroups, including the NCSEA International Sub-Committee, the Region 9-10 Workgroup, the National QUICK Technical Workgroup, and the National Training Workgroup. Jeanette is a frequent speaker at national child support conferences on intergovernmental child support issues. Prior to joining the state Child Support Office, Jeanette had many years of experience in corporate training and quality assurance management.

**SESSION DESCRIPTION:** UIFSA 2008 and the Hague Convention – Uniting Around the Globe!

The long wait for all states to be under the same version of UIFSA (2008) and for the implementation of the International Hague Convention is almost over! The Hague Convention will soon open the door for cooperation with many new foreign jurisdictions. Join us to learn what this means for the future of intergovernmental case processing, both with other states and foreign countries.

**Tuesday, IV-D Track A**

**AUTOMATED ENFORCEMENT 101**

Tuesday, June 7, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Jessica Woodruff

**BIO:** Jessica Woodruff is the Team Lead of the State Enforcement Unit (SEU). Jessica has worked in SEU for 8 years. Prior to working in the SEU, Jessica was an enforcement technician in Jefferson County for 7 years. Jessica was instrumental in rolling out CSE-Tools and delivers statewide CSE-Tools training. She has also worked one-on-one with technicians to improve their collections by using CSE-Tools.

**SESSION DESCRIPTION:**

This session will provide you with the basic foundation you need to use the Automated Enforcement remedies. We will review what your role is with each of the remedies and cover the basics you need to know to explain why a remedy has occurred.

**Tuesday, IV-D Track A**

 **LEGAL CASE ETHICS**

Tuesday, June 7, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Cassie Coleman

**BIO:**

**SESSION DESCRIPTION:** What is legal advice? Why do attorneys sign some documents and techs sign others? How can we use social media to find parents or their assets? What is a conflict of interest? How can I use information I learn in real life for work purposes?

This presentation will address the ethical considerations for child support professionals, in everyday life. This is largely a question-answer session, so bring any questions you may have about legal ethics.

**Tuesday, IV-D Track A**

**FSR REIMAGINED**

Tuesday, June 7, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Lexie Barath/Janine Archuleta/Heather Deckelman/Suzanne Martin/Gene Ramirez

**BIO (LEXIE):** Lexieleads this magnificent team as the Program Manager whose superpowers include: Telepathic ability with certain animals (mainly her dog Piper), and the uncanny ability to knit anything in the blink of an eye.

**BIO (JANINE):** Janine has worked with the CSS program since 1995. She started with Jefferson County Social Services in the business office processing payments on foster care fee manual ledgers. In 1997, she went to Denver County Human Services working as a bookkeeper, an establishment technician and was the accounting supervisor until she left to go to the State Office in September 2010. On the State FSR Team she started working with NIVD accounts and some financial. In her current position she is the subject matter expert for payment coupons and eCSS parent and employer web accounts. She also is the Employer Services Unit Specialist and team lead. She serves as a liaison between the program and employer community.

**BIO (HEATHER):** Heather has been the FSR Program/Notice Production Specialist since June of 2015.  She transplanted to Colorado from the east coast and began her career at Denver County Child Support in 2013. She earned a B.A degree in Psychology at East Carolina University. With a passion to serve others, she is proud to be part of the Child Support program and looks forward to being involved with of all the positive strides the program is making to help families. Recently engaged, Heather and her fiancé love to hike, travel and will be embarking on another journey this fall to Iceland and Wales.

**BIO (SUZANNE):** Suzanne started as a contractor at the state office supervising the work of the Employer and Financial Services Unit in 2007. In 2014 she became FSR program specialist working with the courts on setting up NIVD cases and FSR Customer Service. Suzanne is currently working as FSR Financial Unit Specialist and team lead over Financial Services. She is also the main contact for cases that have been sent to Central Collection Services.

**BIO (GENE):** Gene started his child support career in Denver County as a Child Support Assistant on the Customer Service Team before moving his way up to supervise the Customer Service team and later the Intake Team. After three years at Denver County he moved on to the State office where he joined the FSR team and has been with the team for over a year. His area of expertise includes NIVD accounts, Court transitions and the FSR Customer Service team. Gene was the recipient of the inaugural 2015 Craig Goellner Innovation Award from Child Support Services.

**SESSION DESCRIPTION:** What is a NIVD account and how do I look one up? Do you have a problem with coupon issuance? What happens when a NSF payment doesn’t get recovered? How do I know if my IWO actually got sent? Are there FSR Customer Service issues? What notice is the FSR responsible for and who sends them? During the FSR session you will learn the answers to all of these questions and more! We are reimagining our FSR manual (that thick old book in the corner of your office) and are excited to show you our new manual in a whole new digital format! That’s right, we are working on providing our entire manual in videos which are shorter, easily digestible segments that you can break up and view at your own pace. Also, there will be CANDY. **Tuesday, IV-D Track A**

 **ACSES FINANCIAL—LET’S DIG IN!**

Tuesday, June 7, 2016

8:00 a.m. – 9:30 a.m.

**SESSION PRESENTER:** Tammy Judd/Lonnie VanDegrift

**BIO (TAMMY):** Tammy is an ACSES Operations Analyst at the state office responsible for problem logs, user acceptance testing, and financial phone calls. She has been in child support for 29 ½ years and loves ACSES financial!

**BIO (LONNIE):** Lonnie has been worked in Child Support since 1998 where he started out in Larimer County for 7 and a half years. Lonnie came to the state office in 2005 and worked in the State Enforcement Unit for 2 years. Lonnie transferred to the ACSES Financial Team in 2007 and is currently a Financial Operation Analyst doing testing, financial problem logs, taking financial issue phone calls, and financial training.

**SESSION DESCRIPTION:**

You’ve got the basics, now let’s build on them! We’ll show how to read the transaction numbers in List Transactions, unfunded disbursements and transaction numbers (yes they go together!), and prepay, just to name a few. It’s what every IV-D bookkeeper wants to know!

**Tuesday, IV-D Track B**

**DISH, APA AND BEYOND!**

Tuesday, June 7, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Susan Jess

**BIO:**

**Susan Jess** has worked in the child support program since 1986. She started her career in Morgan County in 1986 and eventually became manager of that county office. Susan came to the State Office in 2000 and her current position is as an Operations analyst for the ACSES Case Team.

**Frank Shamoon** started in Adams County CSS as a college intern in December of 1999. He worked in Intake, Establishment, Enforcement and also as a Lead Worker. In 2011 he went to the state office where he worked for the FSR Team. Currently he works as an Operations Analyst with the Acses Case team.

**Renee Vigil-Stokes** is an ACSES Operations Analyst with the State of Colorado Division of Child Support Services (CSS). She began her career in Denver County child support in 1993 as a one-year temporary Legal Technician for Denver County Child Support handling an Establishment caseload. Renee returned to Denver County Child Support in 1999-2004 as a Legal Technician working an Establishment/Modification caseload. From 2005-2014 she was the Agency Trainer/ACSES Liaison for Denver County Child Support training on all aspects of the program from the automated systems (ACSES, CSEtools, GGCC) and also training on each program area Intake, Establishment, Modification, Interstate and Enforcement. Renee has over 16 years of experience in the child support program.

**Pamela Bell** started as a tech in Adams County for several years before joining the state child support team in 1999. I chose to work for child support after graduating from paralegal school because I couldn’t imagine working in corporate law. I’ve made many lifelong friends in child support and am pleased with my career choice.

**SESSION DESCRIPTION:**

Data Information Sharing, more than just APA! How does ACSES interface with Judicial? We will answer those all important questions about the ins and outs of filing your Establishment and Modification APA’s, the DISH Alerts, and the Judicial Recently Referred List.

**Tuesday, IV-D Track B**

 **POCPC: POST ORDER CHANGE**

**OF PHYSICAL CARE**

Tuesday, June 7, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Dee Price-Sanders

**BIO :** Dee is a policy specialist on the awesome policy team at the state office. She has over 28 years of child support experience. She is best known as Chris's mom and Marti's sister, she wishes she was best known as a magician.

**SESSION DESCRIPTION:**

Come to this exciting session to cover what you need to do when a child changes homes! What happens to the child support order when the child goes to live with the other parent or a caretaker? We will discuss how to navigate ACSES and the process to modify orders for these sometimes complicated scenarios. Attend this session to find the solutions to your role-changing problem cases

**Tuesday, IV-D Track B**

**ADD A CHILD**

Tuesday, June 7, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Robert Kurtz

**BIO :** Robert is a Policy Specialist at the State Office and the subject matter expert on the child support guidelines, emancipation, Administrative Process Action (APA) and judicial order establishment. He is also the Advisory and guidelines subject expert to the Governor’s Child Support Commission and state chair of the APA and Judicial Task Group. Before moving to Colorado and joining the state office in 2007, Robert was an attorney in private practice for over 25 years specializing in the areas of Family and Probate Law. He was certified by the Texas Supreme Court as a Guardian and Attorney Ad Litum for judicial appointments to represent children and adults with disabilities in a variety of court cases.

**SESSION DESCRIPTION:**

Come learn all about the judicial and administrative laws and rules used to add an additional child to a child support order! The history, procedures, and requirements of the Add A Child process will be discussed, as well as how other states deal with the "subsequent" child. Bring your thinking cap to this session as you will be challenged to understand how to apply these laws to the numerous complex situations that are part of our IV-D program.

**Tuesday, IV-D Track B**

**CONFIDENTIALITY & ETHICS**

Tuesday, June 7, 2016

8:00 a.m. – 9:30 a.m.

**SESSION PRESENTER:** Victor Devereaux

**BIO: Will Introduce Himself**

**SESSION DESCRIPTION:**

Need a refresher on the confidential nature of the information we work with on a daily basis? This session will provide the background regarding confidentiality and the ethical responsibilities we all have. Learn more about HIPPA, open records requests and records in general, depositions and motions to quash.

**Tuesday, Legal**

**TOP 10 CHILD SUPPORT CASES YOU SHOULD KNOW**

Tuesday, June 7, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Richard Moore

**BIO:**

**SESSION DESCRIPTION:**

Come for a fun and informative presentation on new case law, and stay for the top ten child support cases every child support attorney should know. A great reminder of case law that impacts us regularly, and new case law that will be helpful to you and your client.

**Tuesday, Legal**

**ABC’s of FOSTER CARE**

Tuesday, June 7, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** Mary Claire

**BIO:** Mary Clair is a Policy Specialist with the Policy and Evaluation Section of the Colorado Division of Child Support Services (CSS). The section is responsible for assisting in the development and implementation of policies, procedures, regulation and legislation for the intake, locate, establishment and enforcement functions of child support services. Mary’s emphasis is on Case Closure, Non-Disclosure of Information (NDI), Confidentiality and Public Relations. Mary joined the Colorado Division of CSS in June 1998. Prior to that, Mary was a legal technician with Denver County from January 1994 through May 1998. Mary also worked as an eligibility technician for AFDC and Adult Medical Programs in Denver County from March 1990 through December 1993.

**SESSION DESCRIPTION:**

Why are case referred to Child Support Services from Child Welfare? What is Child Support's responsibility to these cases? What is the legal basis for our foster care cases?

Come and find out the basics of foster care and ask the questions that have been on your mind.

**Tuesday, Legal**

 **IV-D ATTORNEY MEETING**

Tuesday, June 7, 2016

3:00 p.m. – 4:30 p.m.

**Tuesday, Legal**

**SELF-DEFENSE: PART 1**

Tuesday, June 7, 2016

8:00 a.m. – 9:30 a.m.

**SESSION PRESENTER:** Brian Hepp

**BIO:** Brian has studied self-defense since 2003. He believes all people of integrity should know self-defense because it improves civilization as a whole. Brian has been a KAPAP Academy instructor under Albert Timen, head instructor of KAPAP Academy, LLC since 2006.  He has the additional benefit of knowing and studying under other heroes who have substantial experience with combat and conflict in the modern era.  He humbly seeks to learn and teach to the best of his ability.

Certifications/Qualifications:

* Certified KAPAP Academy Level 2 Instructor
* Certified Israeli Combat Point Shooting Handgun Level 1 Instructor
* Certified Israeli Combat Point Shooting Carbine Level 1 Instructor
* Certified NRA Basic Pistol Instructor
* Certified NRA Range Safety Officer
* Certified TRX Group Instructor
* Certified SABRE CSAP Instructor (Pepper Spray)
* Certified SABRE CSP Instructor (Pepper Spray)
* Certified SABRE OC Law Enforcement Instructor (Pepper Spray)

**SESSION DESCRIPTION:**

Brian Hepp, Head Instructor and owner of DEFENSOR, will present a 3-hour briefing and hands-on introduction to Israeli face-to-face self-defense (a.k.a KAPAP). The first 1.5 hours is an active presentation/discussion to introduce DEFENSOR, define self-defense, and define safety. Following a break, the second 1.5 hours will focus on defining awareness and active participation in the beginning fundamentals of our Israeli Face-to-Face self-defense system. Please note we only have time for the very basics, but it is our intention those participating will leave with basic and helpful skills. We will also seek to answer questions and summarize the seminar. We look forward to meeting you and introducing you to this highly effective mindset of self-defense. Please see our website for additional information about us and the courses we offer (bearing in mind we can customize any of our service offerings for your organization, or your family or personal groups): [www.defensorusa.com](http://www.defensorusa.com)

**Tuesday, Prof. Growth**

 **SELF-DEFENSE: PART 2**

Tuesday, June 7, 2016

10:00 a.m. – 11:30 a.m.

**SESSION PRESENTER:** Brian Hepp

**BIO:** Brian has studied self-defense since 2003. He believes all people of integrity should know self-defense because it improves civilization as a whole. Brian has been a KAPAP Academy instructor under Albert Timen, head instructor of KAPAP Academy, LLC since 2006.  He has the additional benefit of knowing and studying under other heroes who have substantial experience with combat and conflict in the modern era.  He humbly seeks to learn and teach to the best of his ability.

Certifications/Qualifications:

* Certified KAPAP Academy Level 2 Instructor
* Certified Israeli Combat Point Shooting Handgun Level 1 Instructor
* Certified Israeli Combat Point Shooting Carbine Level 1 Instructor
* Certified NRA Basic Pistol Instructor
* Certified NRA Range Safety Officer
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**Tuesday, Prof. Growth**

 **WHAT DID YOU SAY?**

Tuesday, June 7, 2016

1:00 p.m. – 2:30 p.m.

**SESSION PRESENTER:** CJ Uleff

**BIO:** CJ Uleff has 20+ years’ experience designing and facilitating career development, sales and service, leadership, management development and personal finance workshops for a variety of international, national, regional and local for-profit companies, non-profit organizations, and government agencies.

CJ provides practical and proven tips and techniques using an interactive style laced with humor.

**SESSION DESCRIPTION:**

 We all know that actions speak louder than words – but is it true that others understand 55% of our message through body language? Yikes! If you are like most us and are unaware of how your non verbal cues could be getting in the way of being understood, then this workshop is for you!

* Discover the top ten types of non verbal communication and what the other person thinks you are saying
* Explore the multiple functions of non verbal communication
* Recognize the importance of syncing your codes when you are encoding a message for distribution to avoid mixed messages
* Assess your own ability to read other’s body language

This fast-paced workshop will help you send the message you intended the first time around!

**Tuesday, Prof. Growth**

**STRESS RELIEF THROUGH YOGA**

Tuesday, June 7, 2016

3:00 p.m. – 4:30 p.m.

**SESSION PRESENTER:** Nicole Murphy

**BIO:** Nicole Murphy has been teaching yoga in Loveland for 5 years. She owns Grace Yoga and teaches in business and gyms in the area. She knows that not everyone will love yoga, but yoga can help those who practice. Nicole teaches in a light-hearted way, which makes her students feel comfortable and successful in class. Prior to teaching yoga, she served time in the military as a mechanic and has a Bachelor’s of Science from Colorado State University. Some ways that yoga has helped Nicole in her life include: weight loss, building strength, building confidence, and reducing pain. Come in and see how yoga can improve your life!

Nicole is also a Rossiter Coach. Rossiter is not like yoga; it is an intense two-person stretch that can improve range-of-motion. Rossiter can help relieve pain such as plantar fasciitis, carpal tunnel syndrome, back pain, tension headaches, knee pain and more. When you are in pain, your stress level is up, and you may not be sleeping well. Rossiter can help with these complaints. Look for a coupon for Rossiter in your coarse descriptions.

**SESSION DESCRIPTION:**

Yoga is another tool that you can use to relax your body and mind in any situation. Yoga is made up of several aspects, but the parts of yoga we will work on in this class include breathing and physical movements. You will learn some breathing techniques that can be used to calm yourself down, focus your thoughts, and heighten energy levels. You will also learn some stretches and yoga postures that can be performed at your desk or at home. The selected yoga poses will help release tension, relieve pain, help you focus and increase energy. Between the breathing practices, and the physical movements, you will find you make less trips to the coffee pot, and you will be more level-headed all day long! Handouts provided.

**Tuesday, Prof. Growth**

 **2 GEN PRESENTATION:**

**Walking the Talk: Shifting From Child Support Enforcement to Child Support Services**

**Through a Two Generation (2Gen) Lens**

Wednesday, June 8, 2016

8:00 a.m. – 10:00 a.m

**SESSION PRESENTER:** Keri Batchelder/Sabrina Montoya

**BIO (Keri):**Keri Batchelder is the Two Generation Manager for the Colorado Department of Human Services (CDHS). Keri earned her Master of Social Work degree from Colorado State University and a Bachelor of Arts degree in psychology from the University of New Hampshire. She has worked in the field of social work for 15 years. Keri has experience in numerous social work/human services disciplines, from children, youth and families to long-term care. Prior to her current position, she served as the Performance Analyst for the Office of Community Access and Independence at CDHS and was previously employed with Colorado State University as the Assistant Director of the Social Work Research Center*.*

**BIO (Sabrina):** Sabrina began her child support journey in 2005 in the El Paso & Teller County office. She worked her way through all aspects of the program, from an admin assistant to supervising multiple programs to include the Administrative Team, the Military Grant, the Parent Opportunity Program, Community Outreach and Teller County CSS (yes, all at the same time). She continued her journey in Arapahoe County in 2012 and now has reached one of her goals last year by becoming the Review and Adjustment and Paternity SME at the State Office.

**SESSION DESCRIPTION:**

 Building upon CSS's efforts to support the whole family, the 2Gen approach provides a lens to implement such practice in a way that maximizes outcomes for families. This session will: 1) review the research supporting 2Gen approaches, 2) provide a common definition for 2Gen approaches and 3) describe the core elements of a 2Gen approach. Attendees will work interactively to consider how CSS can put an understanding of 2Gen approaches into action and presenters will facilitate an interactive discussion on what 2Gen means for CSS. Join the 2Gen conversation and get in on the existing efforts moving CSS toward family-centered practice!

**Wednesday**

**EVIDENCE IN CHILD SUPPORT HEARINGS**

Wednesday, June 8, 2016

8:30 a.m. – 10:00 a.m.

**SESSION PRESENTER:** Magistrate Dennis McGuire

**BIO:** Magistrate McGuire presides primarily over Protection Orders and IV-D Child Support Matters in Colorado’s 4th Judicial District. Prior to his present position, Magistrate McGuire served as a trial attorney with the Colorado State Public Defenders’ Office for 14 years with a focus on litigating and challenging DNA evidence. Magistrate McGuire has lectured across Colorado on evidentiary issues to include cross-examination, impeachment, and DNA analysis. In his spare time Magistrate McGuire enjoys spending time with his family, outdoor activities, and lifting heavy things.

**SESSION DESCRIPTION:**

 Presenting evidence in a child support hearing can be tricky. This session will address how to use the rules of evidence to present your strongest case to the court! Attend this session to hear the perspective from an IV-D magistrate with a substantial background the evidentiary issues that arise in litigation.

**Wednesday**