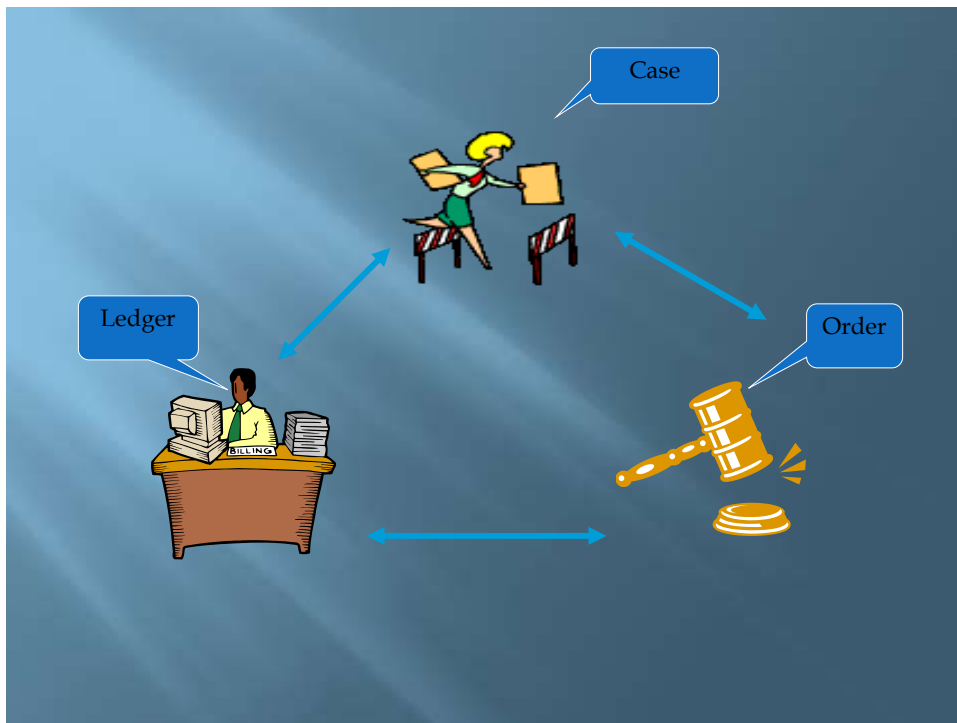
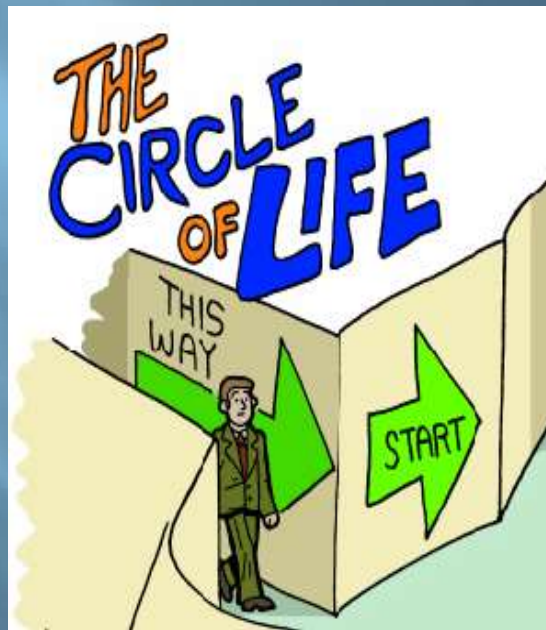




CFSC 6/2016

**Either you run the day or
the day runs you.**

Jim Rohn



Interfaces

- ▣ CBMS
- ▣ TRAILS
- ▣ SIDMOD
- ▣ JUDICIAL



Research

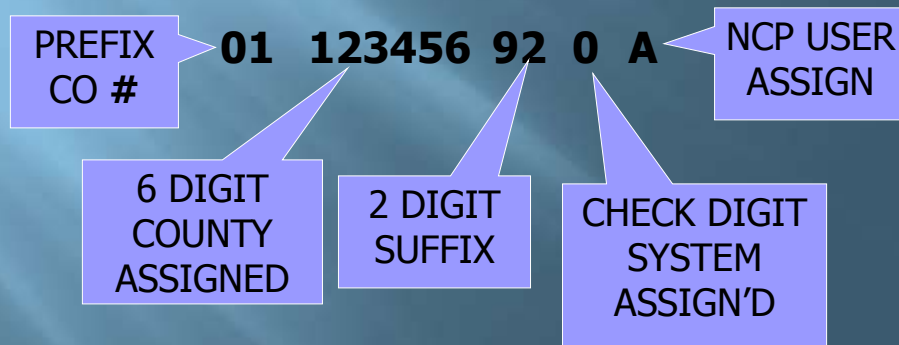


Case Initiation

- ▣ HH# assignment
- ▣ Suffix
- ▣ Case Set
- ▣ State ID/IVD ID
- ▣ CUR/ENF
- ▣ Class Status



Household#/IVD Case



Household Numbers

- ▣ The 6 byte household number is county assigned
- ▣ Assigned to the Custodial Party regardless of who the applicant is
- ▣ Exception to the above rule is for Foster Care Fee cases: You assign the household number to the placing parent

Suffix

The system will require the following suffix assignment when:

Foster Care Fee Case = 25

Non Public Assistance App = 44

Responding Reciprocal = 45 through 56, each state has a different suffix

****All other suffixes are county assigned****



NCP suffix

- ▣ General rule is that the 1st NCP of record is A , 2nd NCP is B, and so on.
- ▣ However, there will be times that you cannot do this, it is NOT WRITTEN IN STONE!



Case Set

- ▣ All cases associated with one custodial party (CP) & one Non-custodial parent (NCP) & child or children in common.



Are these the same Case Set?

01-123456-92-0-A

CP June Cleaver

NCP Ward Cleaver

Child Wally Cleaver

IVD Court Case 08001-3-
2015JV1

30-852852-92-0-A

CP June Cleaver

NCP Ward Cleaver

Child Wally Cleaver

IVD Court Case 08001-3-
2015JV1

LIST CURRENT AND FORMER IVD CASES										04/03/2016 10:38:44		ELDBDAMI	
CASE: 01 123456 92 0 A CLA: A STA: F CAT: 3 CUR: ENF: Y RCPL: IVT TECH: 22													
CBMS ID:													
TRAILS ID: 000000000													
PAT ORD:				SUP ORD:				APPL DT: 10/27/1986					
NCP: CLEAVER, WARD				CP: CLEAVER, JUNE									
CHILD: 1,WALLY													
SEL	IVD CASE NUMBER	CLA	STA	CUR	ENF	RCPL	APPL DT	CAT	CHILDRN				
01	30 852852 44 9 A	B	C	Y			12/09/1987	2	1				
____ <---- SELECT IVD CASE A)-DISPLAY IVD CASE B)-LIST RECIPROCAL ACTIONS C)-DISPLAY CASE SUM D)-DISPLAY CBMS IDS N) <===== OPTION .)-CANCEL N)-NEXT P)-PREV M) Q) ?) ; XCURCASE													

Are these the same Case Set?

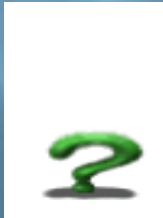
01-123456-92-0-A
 CP June Cleaver
 NCP Ward Cleaver
 Child Wally Cleaver
 IVD Court Case 08001-3-
 2015JV1

01-123456-92-0-B
 CP June Cleaver
 NCP Ward Cleaver
 Child Beaver Cleaver

LIST CURRENT AND FORMER IVD CASES										04/03/2016 10:38:44		ELDBDAMI	
CASE: 01 123456 92 0 B CLA: A STA: F CAT: 3 CUR: ENF: Y RCPL: IVT TECH: 22													
CBMS ID:													
TRAILS ID: 00000000													
PAT ORD:				SUP ORD:				APPL DT: 10/27/1986					
NCP: CLEAVER, WARD								CP: CLEAVER, JUNE					
CHILD: 1, BEAVER													
SEL	IVD CASE NUMBER	CLA	STA	CUR	ENF	RCPL	APPL DT	CAT	CHILDRN				
01	30 852852 44 9 B	B	C	Y			12/09/1987	2	1				
____ <---- SELECT IVD CASE A)-DISPLAY IVD CASE B)-LIST RECIPROCAL ACTIONS C)-DISPLAY CASE SUM D)-DISPLAY CBMS IDS N) <===== OPTION .)-CANCEL N)-NEXT P)-PREV M) Q) ?) ; XCURCASE													

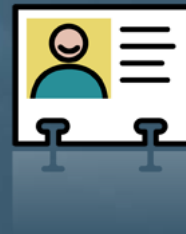
What kind of case is this?

- ▣ 01-123456-25-0-A
- ▣ 01-123456-44-0-A
- ▣ 01-123456-45-0-A
- ▣ 01-123456-46-0-A
- ▣ 01-123456-92-0-A



State ID /IVD ID

- ▣ Every person on ACSES has a IVD ID
- ▣ Each person will also have a State ID if they have a date of birth



What is this?

AW007954

Example

```

                                ELDDBBM2
MODIFY IVD NON-CUSTODIAL PARENT DETAIL - 1      03/04/2014 14:13:09

IVD CASE: 16 000001 92 2 A  CLA: A STA: C CAT: 2 PRI: CAP CUR: Y ENF: Y RCPL:

*** NAME, STATE ID, CUR SSN, SEX, BIRTH DT MUST BE CHANGED THRU SIDMOD ***

NCP'S FIRST      MIDDLE      LAST NAME      TITLE      IVD ID
WILLIAM          DOE          DOE          AD000692 ←

STATE ID: D000692 ←      OLD STATE IDS:
SSN:      999 99 9999  VERIFIED  OLD SSN:
SEX:      M              ALIEN REG:
BIRTH DT: 03/04/1981     CITY:  DENVER      DECEASED CD:
RACE:      2              COUNTY: 000 (FIPS)  STATE:      CO
                                NONDISCLOSURE INDICATOR:
                                NONDISCLOSURE-DT      :
                                CBI:      LAST UPDT DT:
                                FIDM SUP:
NCP ON ACSES AS:      A  C  (R=CP,A=NCP,C=CHILD)  LAST LOC REQ: 12/21/2013
                                A) UPDATE NDI
                                1-9) GO TO PAGE NUMBER SELECTED
N) <==== OPTION  .)-CANCEL  P)-PREV  N)-NEXT      M)  Q)  ?)  !

```

Example

MODIFY IVD NON-CUSTODIAL PARENT DETAIL - 1					ELDDBBM2
					03/04/2014 14:19:18
IVD CASE: 21 000001 44 8 A CLA: N STA: C CAT: 7 PRI: REF CUR: Y ENF: Y RCPL:					
NCP'S FIRST	MIDDLE	LAST NAME	TITLE	IVD ID	
KENNETH		Doe		BQ000004	
STATE ID:		OLD STATE IDS:			
SSN:	000 00 0000	OLD SSN:		000 00 0000	
SEX:	M	ALIEN REG:		DECEASED CD:	
BIRTH DT:		CITY:		STATE:	
RACE:	2	COUNTY: 000 (FIPS)		COUNTRY:	
		NONDISCLOSURE INDICATOR:			
		NONDISCLOSURE-DT :			
		CBI:		LAST UPDT DT:	
				FIDM SUP:	
				LAST LOC REQ: 02/08/2014	
NCP ON ACSES AS: A (R=CP,A=NCP,C=CHILD)					
A) UPDATE NDI					
1-9) GO TO PAGE NUMBER SELECTED					
N) <=== OPTION .)-CANCEL P)-PREV N)-NEXT M) Q) ?) !					

Current/Enforcing

- ❑ Volume 6.205 through 6.205.2
- ❑ Best place on ACSES to research=Cross Reference Menu, Opt D
- ❑ Current/Enforcing Flags displayed in the header in most ACSES screens
- ❑ What is a FAD case?



Enforcing County Rule (Volume 6.205 through 6.205.2)

- Designation of the county responsible for accepting the Child Support Enforcement application or processing the case, or both, provides for centralized legal and financial activities and prevents duplication of effort and establishment of unnecessary orders for support when an order exists.



Class/Status

Generally speaking, if the case is reading as active in the CBMS or TRAILS interface, the case will create with a current status.

An active TANF or IVE Foster care case creates with a class status of A/C and child class of A (TANF) or E (IVE).

An active NIVE Foster Care case will create with a class status of N/C and a child class of F.

More Class Status

A Non PA application will create with a case class status of N/C or N/A depending on if current is still due or if it is an arrears only application.

If the case is no longer active TANF or Child Welfare, the case may create with a B/C case class status to denote continued services of TANF or IVE households.

Case Class/Status	Child Class
A/C	At least one child must be "A", or "E". If multiple children exist on the case, you may also have "F", "N", "Z", or "X".
B/C	"F", "N", "Z", "X". (you cannot have a child with an "A" or "E" class).
N/C	"F", "N", "Z", "X" (you cannot have a child with an "A" or "E" class).

AUG Procedure: C.3.7.5

A/C	A-F	A/P	A/X
B/C	B/A		
N/C	N/A	N/X	N/P

ORDER

- ▣ Research
- ▣ Formatting
- ▣ DISH
- ▣ EST/MOD
- ▣ LEGAL vs Non Legal
- ▣ Unverify

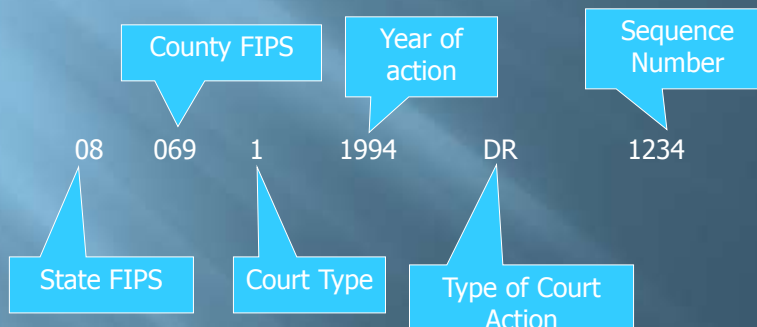


Research

- ▣ CSCDA-Colorado State Courts Data Access
- ▣ Cross Reference Menu, Option O (FSRSRCH)
- ▣ SSP-State Services Portal



IV-D COURT CASE ID



Legal Docket Number

D0351994DR001234

Judicial Recently Referred List

- ▣ Establishment Menu, Opt T
- ▣ Judicial order established alerts
- ▣ APA and Judicial modified order alerts
- ▣ What is in it for me?
- ▣ AUG C.5.6.3

FSR Account Numbers

- ▣ Assigned at the time the IVD court case is created
- ▣ If a NIVD FSR account exists, make sure it transitioned to IVD appropriately
- ▣ When would there be multiple FSR account numbers attached to the same legal docket number?

Multiple Obligors

- ▣ Change of custody/both parents are ordered to pay a 3rd party/Split Custody
- ▣ Same Court Case ID, but, JV/JE or DR/DE
- ▣ Different FSR account numbers assigned/can exist in both IVD and NON-IVD
- ▣ The county cannot create a **Colorado** IVD court case ID with anything other than a JV or a DR designation. Refer to your county ACSES Liaison to submit a problem log request to the ACSES Help Desk to create a multiple obligor IVD court Case (DE/JE)

Multiple Obligee's

- ▣ Same NCP (obligor), but different CP's (obligees)
- ▣ A.U.G. Procedure C.5.3.3.1 & A.13.1
- ▣ Court Case ID is the same (NOT JE OR DE)
- ▣ FSR number is the same with a different suffix:
0233356 01 0233356 02
- ▣ All FSR accounts must be either IVD or NON/IVD, even if accounts are closed
- ▣ One enforcing county

Verify and Unverify

- ▣ AUG Procedure C.5.3.3

What are the two valid reasons for unverifying an order?

Who has the ability to unverify an order on ACSES?

Legal and Non Legal Modifications

- ▣ AUG Procedure C.5.3.22

What are the valid reasons to perform a non-legal modification on ACSES?

LEDGER

- ▣ Is a ledger ID the same thing as a IVD court case?
- ▣ 08087-1-2004DR000123
- ▣ 08087-1-2004DR000123AP123456



Maintenance

- ▣ CL-ST
- ▣ ADDRESS
- ▣ EMPLOYMENT
- ▣ DOC
- ▣ Court Order Maintenance
- ▣ Category
- ▣ Emancipation
- ▣ Medical
- ▣ Locate

Text/Email Notification

- ▣ AUG Procedure C.4.1

APADDR & RAADDR screens in ACSES

- ▣ T for Text
- ▣ E for Email



Court Order Creation

What are some things that happen when a court order is created on ACSES?



Enforcement

- ▣ The Enforcement pool-
CRA, DLS, POLS,RLS,
VO & FIDM
- ▣ What should you do if you receive a Calrev
stating the SSN could not be updated due to
Cert/UCB issues?



IWO Scenarios

- #1 Existing JV order, parties get DR order
- #2 Manual ledger
- #3 Active UCB, obligor provides new employer
- #4 Obligor is no longer employed



Closure

- ▣ AUG C.3.7.3 Case Closure & Closure Codes
- ▣ AUG C.3.7.4 Case Closure Scenario Desk Aid
- ▣ Federal Regulations
- ▣ 60-Day Closure
- ▣ Problem Logs?
- ▣ What do you do once a case is closed?



The OA's are your Friends

