Cse-Tools

The Way of the Future

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How to Work Smarter NOT Harder

- Enforcement Month-At-A-Glance
- CSe-Tools
  - Dashboards
  - Flash Cards
  - Other CSe-Tools Functionality

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Enforcement Month at a Glance

Enforcement Month At-A-Glance Desk Aid

Use this calendar to help schedule and prioritize periodic activities for each month. These tasks MUST be completed each month and these dates are the optimal time to complete them (in the future, some of these reports will be replaced with Tools reports).

Daily Priorities:

1 FlashCard **2** Alerts **3** Calrevs **4** Locates **5** NMSNS **6** Voice & E-mail **7** Reports

DAYS OF THE MONTH

1. **Pull full case list (Open Daily)** **Category 2 Cases**	2.	3. **Mad Management Report**	4.	5. **Potential Interstate Cases** **Cases with No Arrears Payment**	6. **MM430 Closed Cases**
7.	8. **EM100** **EI Alerts**	9.	10. **New/Modified Orders in Last 30 Days**	11.	12. **Potential Interstate Cases**
13.	14.	15. **Category 3 case**	16. **Potential Modification Report**	17.	18. **Suppression Report**
19. **Potential Interstate Cases** **Previous Month Zero Support Paid**	20.	21. **License Suspension Report**	22.	23. **Finish all contacts with employers or obligors regarding payments.**	24.
25.	26. **Potential Interstate Cases**	27.	28.	29.	30. **Ensure all payments are allocated before end of month.**

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CSS

CSe-Tools Forum

CSS Home

CSeTools Broadcast Messages

Flash Card is now working tech detail has been corrected.

User Profile | Tech ID | 960438

My Techs

WOODRUFF, JESSICA	39
PFEIFER, MERRIE	2

Reports

- Potential Interstate Actions
- Suppression Report
- MAD Management Report
- Category 2 Cases List
- Potential Case Closure
- DOC for Closed Cases
- Suspension Report

FSR On-Line Reports

SEU On-Line Reports

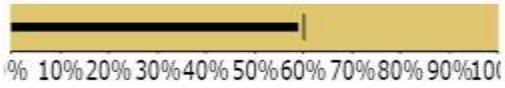
Work in Progress

View

Performance Dashboard

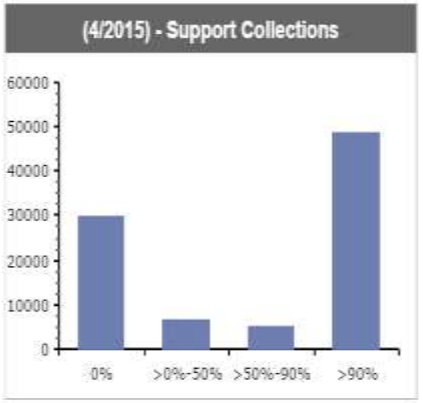
Cases With Arrears Payment YTD

Tech Number: State - (5/2015)

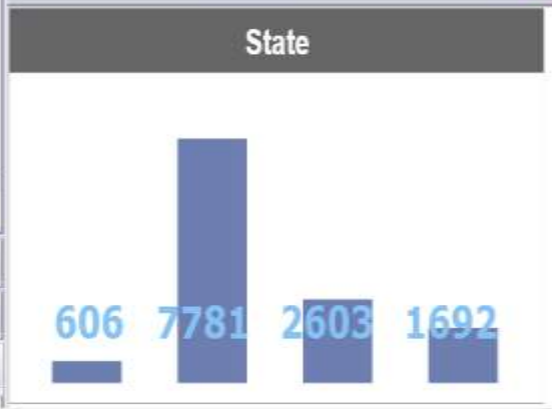


Current Support Previous Month

Tech Number: State



Flash Card

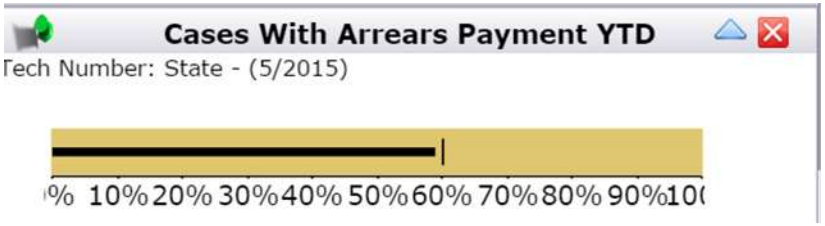


My Open Tasks - Tech:960438

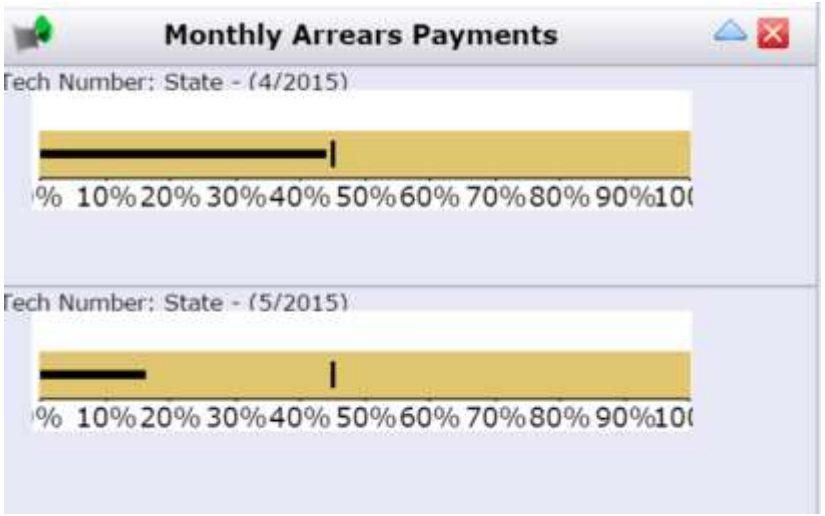
- Action Required Alerts (0)
  - Today's (0)
  - Previous Unworked (0)
- Calendar Reviews (0)
- Pending Locate (0)
  - Old (0)
- Workable Locate (0)
  - Old (0)
- Documents on Hold(1)
- Batch Documents on Hold(0)
  - Batches Printed (6)

Arrears Dashboards

Arrears dashboards update daily



The gold bar is the total number of cases with an arrears balance for the year or month. The black bar is the number of cases that have made a payment. Click the gold bar to load the cases that need to be worked.



The Monthly Arrears Dashboard displays the current and previous month's cases with arrears and payments. Click the gold bar to load the cases that need to be worked.

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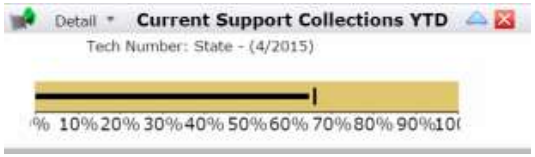
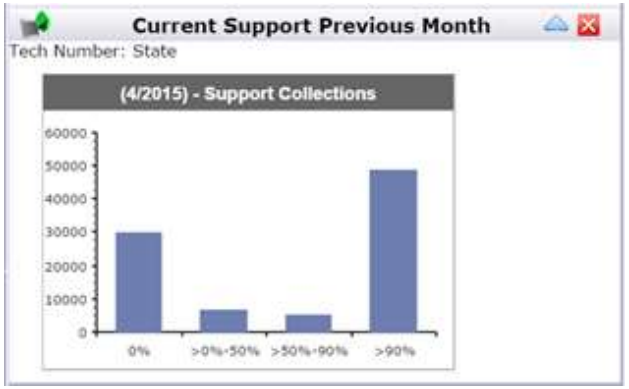
Current Support

Current support dashboards are through prior month



The gold bar is the total amount of MSO due for the year. The black bar is the total collection YTD. There is no list behind this graph as it is split based on percent of MSO paid in the previous month.



Each blue bar will create a list when selected for the cases that met the amount of MSO paid in the previous month. See the Dashboard matrix on the forum for details on which tags to use.

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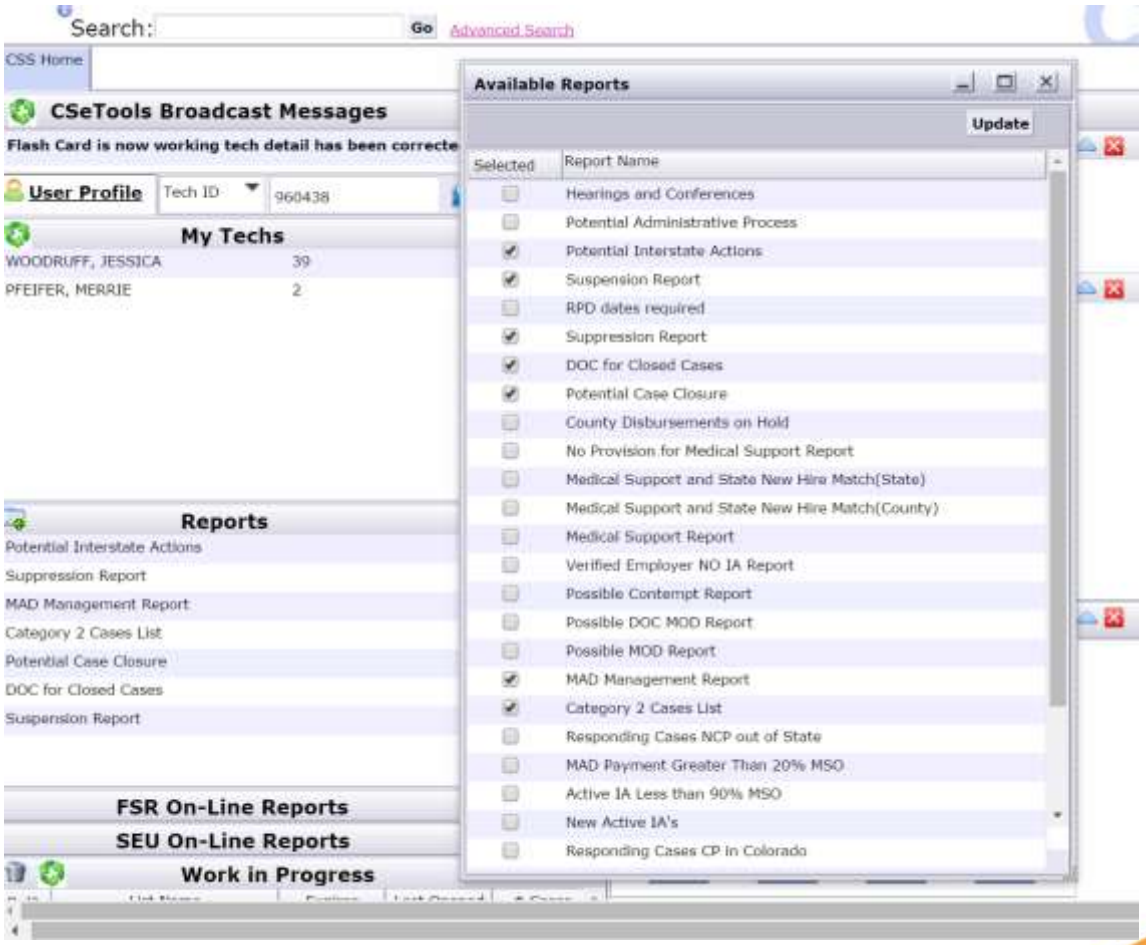
Pre-Defined Reports



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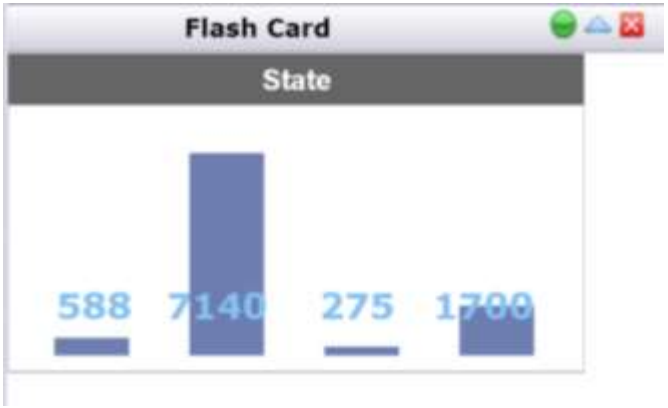
Flash Cards



Component 1 - Verified employer no IWO.
Component 2 – Active IWO less than 90% paid previous month.
Component 3 – Early Intervention Alerts.
Component 4 – NCP out of state with no Iwo and no interstate action.

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Live Demo

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