

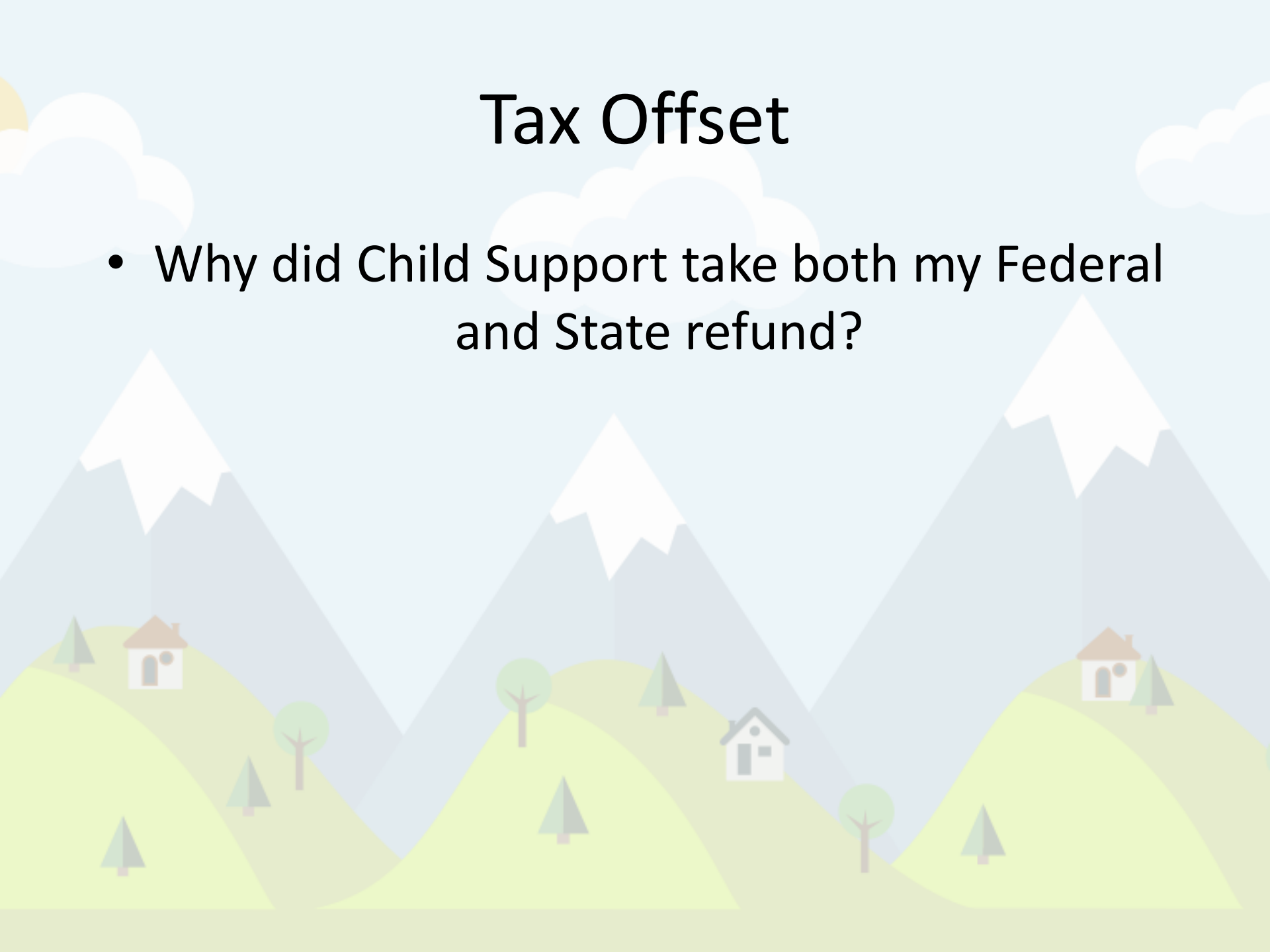
Hello, Hello, Hello.....

Answering the Customer's
Enforcement Questions



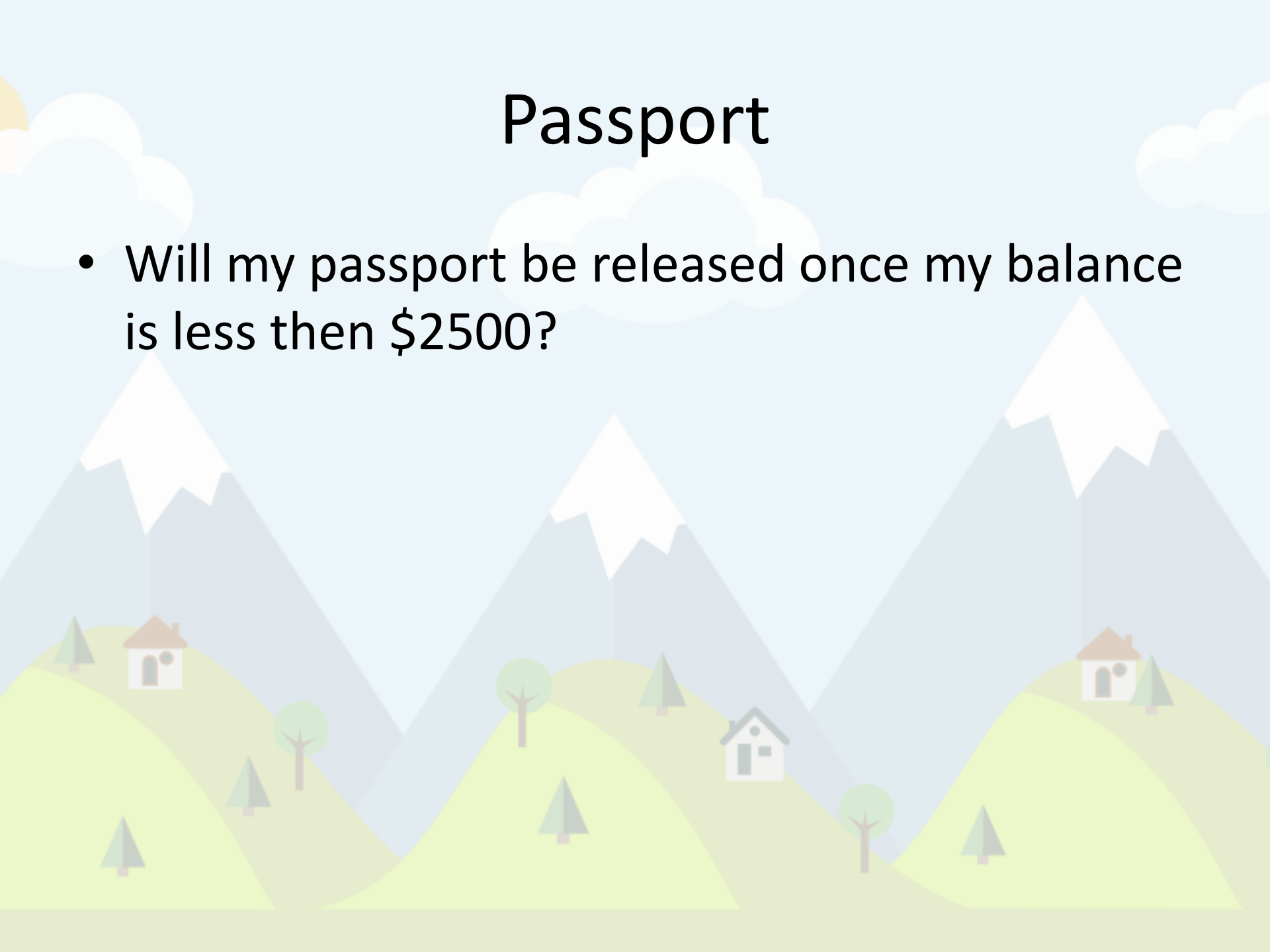
Tax Offset

- Why did Child Support take both my Federal and State refund?



Passport

- Will my passport be released once my balance is less than \$2500?



Credit Reporting

- Why is Child Support on my credit report twice?

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          FINANCIAL COURT CASE SUMMARY HISTORY      03/17/2017 12:30:54
COURT ORDER   : 08000-3-17JV-000000                ACCT PERIOD   : 03 / 2017
OBLIGOR NAME  : MICHAELS, ROBERT                  FSR ACCT NUM : 22222222
-----
----- 03/2017                ----- 02/2017                ----- 01/2017
CRA/STAT:      /                R/R                R/R
MSO DUE :      225.00            225.00            225.00
MAD DUE :      45.00            45.00            45.00
TOT MPD :      270.00            270.00            270.00
BAL ADJ :      0.00            0.00            0.00
PAYM REC :      0.00            0.00            0.00
CDRT ADJ :      0.00            0.00            0.00
              ( _ )                ( _ )                ( _ )

30 DAYS:      270.00            270.00            270.00
60 DAYS:      270.00            270.00            270.00
90 DAYS:      270.00            270.00            48.08
120 DAYS:     270.00            48.08            0.00
150 DAYS:     48.08            0.00            0.00
180 DAYS:      0.00            0.00            0.00
COLLECT:     293.13            293.13            293.13
              ( _ )                ( _ )                ( _ )
N} <==== OPTION                B}PREV FCCS  P}PREV  N}NEXT  M} Q} | FCCSHIS
    
```

DLS

```
DISPLAY FINANCIAL COURT CASE SUMMARY      03/17/2017 11:57:28
COURT ORDER : 08000-3-17JV-000000  NUM OBLEE: 1  ACCT PERIOD: 03 / 2017
OBLIGOR NAME: JONES, MARK D        PREPAY   : N  WC/UCB PAY : N  ACT ORD: Y
FSR ACCT NUM: 111111                FIN HOLD : N  LEDGER TYPE:  BNKRPTCY:
-----CUR 03/2017 ---PR 02/2017 ---P1 01/2017 ---P2 12/2016
MSO DUE :      217.00      217.00      217.00      217.00
MSO ADJ :        0.00        0.00        0.00        0.00
MAD DUE :      25.00      25.00      25.00      25.00
MAD ADJ :        0.00        0.00        0.00        0.00
TOT MPD :     242.00     242.00     242.00     242.00
BAL ADJ :        0.00        0.00        0.00        0.00
PAYM REC :     438.00        0.00        0.00        0.00
PAYM ADJ :        0.00        0.00        0.00        0.00
CRDT ADJ :        0.00        0.00        0.00        0.00
                                LAST 4 PAY & REC DATE
CURRENT DELNQ: 30616.00      PAYM IN SUSP: 438.00      03/01/2017
ARREARS BAL  : 0.00          0          242.00      11/25/2016
JUDGMENT BAL : 0.00          0          440.00      07/22/2015
CURRENT BAL: 30616.00      217.00      08/16/2014
NON-IVD BAL  : 0.00
COSTS        : 0.00
N} <==== OPTION .}-CANCEL      B}-PREV FCCS C)-LST OBLIGEE
                                D)-DLS E)-POLS F)-NH G)-FIDM
                                M)-MENU Q)-QUIT N)-NEXT P)-PREV | FCCS
```

```
LIST/SELECT OBLIGOR DLS NOTICES      03/17/2017 11:16:42
OBLIGOR: MARK DAVID JONES
PERSON ID: AXXXXXXX SSN: 000000000 BIRTH DT: ██████████

NOTICE DT  NOTICE TYPE  REF NUM  DMV CASE NUM  SUSPEND DT  RESCISSION
1  03/08/2017  E COMPLIANCE  98373689
2  02/18/2017  C SUBSEQ FAIL  98379571 17530007  03/27/2017
3  11/23/2016  E COMPLIANCE  98400521
4  09/18/2016  C SUBSEQ FAIL  98429043 16276981  10/22/2016
5  02/23/2016  E COMPLIANCE  98496849
6  02/18/2016  C SUBSEQ FAIL  98501814 1645315  03/23/2016
7  07/22/2015  E COMPLIANCE  98554572
8  06/18/2015  C SUBSEQ FAIL  98567132 15168081  07/22/2015
9  03/19/2015  E COMPLIANCE  98587697
10 03/18/2015  B INIT FAIL  98591406 1572822  04/21/2015
11 10/18/2014  A NONCOMPLY  98633156
12 09/18/2013  A NONCOMPLY  98757640

0_ <==== SELECT NUMBER ***CONTINUED NEXT PAGE***
N} <==== OPTION .}-CANCEL N}-NEXT P}-
```

- I'm sick of all the threatening letters I get, I pay my child support and I am in compliance! Why do you keep sending me these letters?

RLS

DISPLAY OBLIGOR - RECREATIONAL LICENSE

03/17/2017 13:40:50

• **MPD due for 4/2016 through 3/2017:**

OBLIGOR: STEVEN JOSEPH MARTINEZ

PERSON ID: AXXXXXXX SSN: 000-00-0000 BIRTH DT:

```
===== RLS PERSON INFO =====
STATUS      : S SUSPENDED          REC LIC TYPE   : FISHING 1 DAY
STATUS DATE  : 03/19/2014          REC LIC DATE   :
PRIOR STAT   : S SUSPENDED          DOW DRIVERS LIC :
PRIOR STAT DT: 03/19/2014          DOW CUSTOMER ID : 443917133
SEU SUPPRESS : _ ("Y" = SUPPRESS)  SUSPEND START DT : 04/19/2014
SUPPRESS DT  :                     SUSPEND END DATE : 04/19/2017
                                           ACKNOWLEDGEMENT : Y CONFIRMED
```

```
===== RLS COURT CASE INFO =====
NUM == FOR COURT CASES == STATUS CUR ELIG STATUS DATE
01 08000 3 2017JV 000000 B YES 03/19/2014
```

```
0_ <===== SELECT NUMBER
_A) DISPLAY COURT CASE DETAIL B) DISPLAY NOTICES
N) <===== OPTION U)-UPDATE .)-CANCEL N)-NEXT P)-PREV M) Q) } ?
```

\$720.00

• **90% of \$720.00**

\$648.00

• **Amount Paid**

\$315.00

• **Amount to pay prior to month end for**

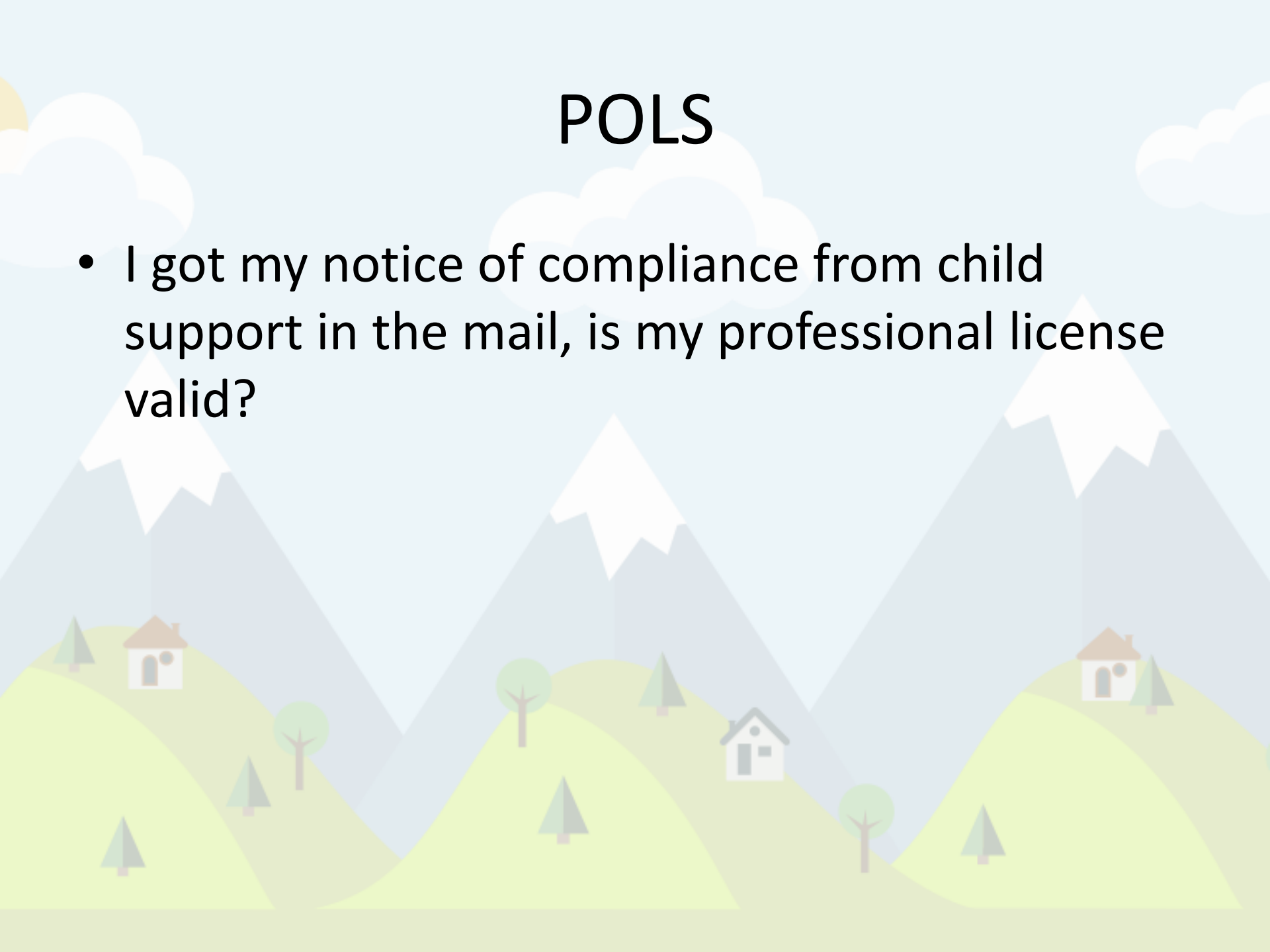
NOC:

\$333.00

- **What do I have to do to so I can take my kid fishing?**

POLS

- I got my notice of compliance from child support in the mail, is my professional license valid?



FIDM

- Why did you freeze my bank account, I do not owe child support?



Insurance

- Why are you taking so much from my Workers' Comp? I thought we agreed to my court order plus \$10.00 to the arrears until I can work full time again?
- How much of my personal injury settlement will be sent to child support?

Thank You

- Please contact the SEU with questions.

Jessica Woodruff



SEU Team Lead
303-866-5176

Ralph Proffitt



CRA 303-866-4323
VO/GAMING/LOTTERY
303-866-5242

Patty Dunn



UCB 303-866-4311
FIDM Appeals 303-866-4298

Merrie Pfiefer



DLS/RLS/POLS 303-866-4302
DOC 303-866-5314

Jackie Pacheco



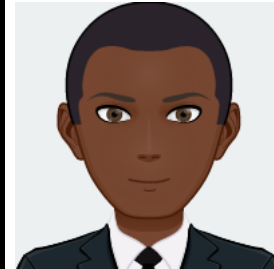
WC/CSLN 303-866-4339
IRS/REV/PASSPORT
303-866-2338

Deborah Nohr



WC/CSLN
303-866-4339

Wis Jacquelin



FIDM Operations 303-866-4303

LeAnn Anderson



SEU Supervisor
303-866-5175