COLORADO FAMILY SUPPORT COUNCIL

THE IN-BASKET

NEWSLETTER WWW.CFSCINC.ORG PRE-CONFERENCE 2013

2012/2013 OFFICERS

PRESIDENT

Mardi Houston 303-866-5427

Mardi.Houston@state.co.us

PRESIDENT ELECT

Christian Maddy 303-752-8832

CMaddy@co.arapahoe.co.us

SECRETARY

Angela Ackland 720- 944-3057

Angela. Ackland@denvergov.org

TREASURER

Shawny Comer 719-336-7486 ext 120

Shawny.Comer@prowerscounty.net

IVD ATTORNEY REP

Meghan Loftus 303-752-8893

MLoftus@co.arapahoe.co.us

CACSEA REP

Albert Martinez (970) 874-2505

AMartinez@deltacounty.com

HISTORIAN

Ralph Proffitt (303) 271-4363

RProffit@jeffco.us

NW VICE PRESIDENT

Val Gonzalez 970-945-9191 ext 3011

VGonzalez@garfield-county.com

SW VICE PRESIDENT

Gina Reyes 970-382-6178

Gina.Reyes@co.laplata.co.us

CENTRAL VICE PRESIDENT

Lupe Abeyta 303-678-6320

LAbeyta@BoulderCounty.org

NE VICE PRESIDENT

Shaunna Mashek 970-474-3397 ex. 223 Shaunna.Mashek@state.co.us

SE VICE PRESIDENT

Soraya Frank 719-767-5629

Soraya.Frank@state.co.us

VALLEY VICE PRESIDENT

Latesha Moorer (719) 208-8286 LMoorer@vwcss.com

A LETTER FROM THE PRESIDENT

By Mardi Houston

Wow, it is hard to believe the time has come for us to bring you an outstanding CFSC conference! We open our conference with a life story from a gentleman whose path is far from ordinary. It is not our usual opening session to say the least! Our board has worked very hard to bring you agenda topics that meet the needs of our membership with a flair for the extraordinary. Please



review the final agenda included in this pre-conference edition of the In-Basket to see all of the topics included this year.

I am ecstatic about our menus that will be served during conference. Sunday night we will be hosting a Presidents reception that will take tailgates as you know them to a whole new level! Because the hotel offers everyone who stays at the hotel an awesome breakfast, we want all conference attendees to have this same amenity available. We will offer breakfast vouchers to those who are unable to stay at the hotel during conference. Since we thought that you would be stuffed from this awesome breakfast that is served, we will have a light morning break menu and put out a fantastic afternoon break treat. We are talking a heart filled chocolate extravaganza and blowout Rockies popcorn and pretzel cart! And we didn't stop there; your luncheon will be one that I hope you rave about for years to come! And for dinner Tuesday night, well, let me just say that I am bringing a little bit of Oklahoma with me! I encourage everyone to wear crimson and cream and show your HEARTS for Colorado kids! The dress code is the usual business casual.

I would like to thank this year's CFSC board for all of their hard work and dedication to providing you with a conference you can be proud to call yours. Please take a moment to acknowledge their hard work and thank them for their time and effort while you are attending conference. It will be easy to recognize them if my surprise works out as planned. ©

I would like to congratulate your incoming President, Christian Maddy, and thank him for all of his hard work and in supporting me through this adventure. I urge all of you to think about becoming a CFSC representative. It is a great experience and provides life-long friendships around the state. The fun and excitement of preparing this annual event is amazing. You will not regret becoming a part of this fantastic group. I look forward to seeing you all in June.



By Angela Ackland

Is everyone excited for conference this year? ME TOO! This year's Entertainment Night will be awesome! CFSC will be hosting a Masquerade Ball Monday night. There will be tons of music, fun, dancing, and great times with our coworkers from all parts of the state. This is a formal Masquerade Ball, so be sure to wear your formal clothes or a fantastic costume. Don't forget your masks! There will be cash prizes for the Best Dressed Man, Best Dressed Woman, and be sure to bring the kids, because there is also a prize for the Best Dressed Child. We will have a table where kids can have fun while making their own masks. So, dust off your dancing shoes and get ready to bust a move! I can't wait to see ya'll there!

Letter from the Editor: Last Chance at Trivia! By Devonna Wolfe

Please come visit us at our booth. We also have some fun items for sale in addition to our annual candy guessing jar. There will be some free swag so we can trick (I mean invite) you to join our board. All joking aside, I have found serving on the board to be a very rewarding experience and would love to talk to anyone interested in contributing. If you have a passion about the child support program and are interested in helping prepare our future conferences please stop by the booth and chat with one of our board members.

And finally for those that have been paying attention come by the booth to earn a prize for the trivia listed in our IN-Baskets. The trivia for this edition is: **Genetic testing became admissible for evidence of paternity in Colorado in 1986.**

MEET THE CFSC BOARD

Latesha Moorer

Valley Vice President

Hi! I am Latesha Moorer and this is my second year as part of CSFC! I am the supervisor for the enforcement and interstate units in El Paso County as well as the parent opportunity program. I have dedicated 13 years to child support as a case manager, lead worker, trainer, and manager. I have 2 wonderful daughters, 16 and 8. My oldest is taking college courses in high school, which I think is great, she can help me with my homework! I am back in school and understand why I stopped all those years ago. Just kidding...? I am humbled daily by the difference we all make in the lives of children and their families. And, I am honored to work with this year's conference board to spread the love in Loveland! See you there.

Gina Reves

SW Vice President

I am a native of Durango, Colorado. Prior to my career with La Plata County I worked as a customer service specialist for 9 years. I joined the La Plata County Child Support Enforcement Unit in April 2000 as an enforcement tech. I absolutely love what I do and feel so happy in knowing that we have and do make a difference in the lives of children. Last year was my first year on the Colorado Family Support Council and all I can say is WOW! I am very pleased to be serving my second year as the southwest vice president alongside so many creative, hardworking and dedicated individuals.

I look forward to seeing old friends and making new ones at this year's conference in Loveland, Colorado.

Albert Martinez

CACSEA Rep

I am currently the administrator for Delta County CSEU and have been for the past 4 years. I have been working for CSE in Colorado since August 2004, all in Delta County. Prior to that I worked for CSE in New Mexico since 1997.

I have 2 beautiful daughters who still reside in NM. My oldest daughter and her husband recently gave birth to her 1st child so that makes me a new grandpa. I also have a stepdaughter and stepson who reside in Colorado.

Enforcing child support for families is truly a rewarding undertaking and I have enjoyed being part of the process for all this time. Colorado CSE professionals are truly the best I have ever been associated with as well. They are efficient and passionate at their jobs. The clientele they serve benefit tremendously from their efforts. I have been a member of the CFSC board now for two years and am enjoying helping put the conference on each year for these dedicated professionals. This years conference has some new ideas and new twists, so I hope to see as many of you as possible in Loveland.

Shawny Comer

Treasurer

My name is Shawny Comer. My adventure with the Prowers County Social Services began as the administrative assistant to the director. I then transferred to child support 8 months later and have been in that unit for the last 21 years. I became a supervisor in 2004 and then was promoted to IV-D administrator in 2011. I currently have a caseload of my own, do the bookkeeping and supervise 2 other technicians. We work the cases from cradle to grave and I would not have it any other way. This allows me to get to know my clients and know the ins and outs of the entire case. I love the job and the challenges it provides on a daily basis. The child support world is my passion and I enjoy every minute of it, no matter how challenging it may get. I have been on the board for 6 years, 4 of which has been as the treasurer. I am married to Mark and we have a 16 year old daughter and a 13 year old son. They are actively involved in sports, 4H and FFA. We breed and raise showpigs which keeps us all well entertained and busy. When I am not attending sports events or helping to prepare the animals to show, which is not very often, I enjoy reading to relax.

Melissa Mizelle

Honorary Member

Melissa has been employed by LabCorp's DNA Identification Division since 1988. She left briefly from 2006 to mid-2007 to go overseas and work with children in orphanages in South Africa, Russia and Peru. Her duties with LabCorp include being responsible for DNA Identification services in 25 states and the Island of Guam. DNA Identification services include paternity testing, immigration testing, cell line identification, DNA security testing, DNA forensics testing, and HLA testing for transplants/disease associations. She has presented numerous DNA workshops/seminars at various venues for both Child Support Professionals and Indian Tribal Enrollment Professionals nationwide and serves as a Board member on both WICSEC and the Colorado Family Support Council. Melissa currently resides in Colorado.

Richard O'Brien Moore

Member at Large

Richard graduated from UC Boulder with a Major in Russian Language and Literature and received his law degree from University of Denver. An experienced thespian, Richard has performed at the Carousel Dinner Theatre and Midtown Arts Center. He has been a member of the Denver IV-D legal team since 2008 and is currently the Assistant City Attorney Associate.

MEET THE BOARD (CONT)

Kelley Gibler

Member at Large

Hi, I am Kelley Gibler and I have been in the child support world for about 19 years. I am a Colorado native and I have a fabulous husband, daughter and son-in-law. I love critters and have dogs, cats and parrots (there is never quiet time at our house!). I started my career in the 18th Judicial District (Arapahoe, Douglas, Elbert and Lincoln Counties) in February 1994 where I started in intake. I worked in 18th Judicial District for 13-1/2 years and left CSE in 2007 to see if the grass was greener on the private side. After 6 months I realized it was NOT! I came back to CSE working in Elbert County as the sole CSE person and in April, 2013 I moved to Boulder County where I am a supervisor.

Brenda Cain

Member at Large

My child support career started in 1976 with the El Paso County Child Support program as file clerk and backup to IT, moving quickly to full time IT. My adventure continued with CSE until 1979 when a marriage and a move took me to Nebraska. After a year away I returned to CSE and my career in the IT department. The adventure continued through new computer systems including the development of ACSES, and new positions throughout the office. In the beginning of 2001 I chose to leave Child Support Services and found myself missing the adventure so I returned in 2007 and held supervisor positions in various departments working for PSI. In 2011, Young Williams took over and I am currently in the position of intake team lead and ACSES liaison. The child support program is an essential part of today's society and working in CSE has provided a challenging and rewarding career. During my off time I enjoy my 3 children, 12 grandchildren and 1 great granddaughter.

Jerelyn Rhodes

Member at Large

Jerelyn is originally from Oklahoma and moved to Colorado in 1996. She has worked in Child Support for almost 10 years having worked in Larimer and Weld before coming to Arapahoe County.

Tracy Rumans

Member at Large

Tracy Rumans is an attorney for Child Support Services of El Paso and Teller Counties administered by Young Williams, P.C., in Colorado Springs, Colorado, and has been practicing in the areas of child support and domestic relations law for 10 years. Tracy is a past president of the El Paso County Women Lawyers Association, and this is her first year on the board for the Colorado Family Support Council. Tracy earned a B.A. from the University of Kansas, and a J.D. from the University of Colorado School of Law.

Annamarie Escalera

Member at Large

Annamarie has attained several degrees and certificates throughout the years. She earned a certificate in home studies, focusing on child welfare issues from Metropolitan State College. Subsequently, she graduated with a paralegal degree. In addition, she earned a certificate in public accounting from Barnes Business College.

In 1983, she began working as a data operator at Jefferson County Human Services. In this position, she learned how to operate all State Operated Programs. She even helped the county with converting their system to ACSES. She then transferred to Denver County Child Support as a data operator, as they were just starting to learn the system of ACSES. She quickly promoted to intake worker and then moved on to become an establishment tech and eventually worked an enforcement technician. Currently, Annamarie works as a paralegal in the Denver City Attorney's Office, where she assists attorney in all child support issues.

Annamarie had her first child, Ramona, in June of 1982. In 1990, her son was born on the exact same date of his big sister, June 2, 1990. Annamarie has served on the Colorado Family Support Council as a central vice president, and now serves as a member at large. She has been a part of the CFSC board for 4 years and appreciates how nice it has been to serve on the board that prepares a conference for the entire state of Colorado.

Donna Gibbs

Member at Large

I was born in Germany, but have lived in Colorado since I was 3 years old. I have a son who is 28 and a daughter who is 26, both of whom have received engineering degrees, one in civil and one in petroleum. For relaxation I enjoy gardening and cooking.

I have been with Jefferson County Child Support Services since August 2000. My position with the county is court liaison, problem solver. I work closely with all of the courts in the state to solve child support issues, and with the technicians trying to solve problems that arise from customers.

Vanessa Trindade

Member at Large

Vanessa Trindade is the technical lead for the CSeTools development team and has worked on ACSES for 17 years. Vanessa worked 12 years on the financial team and the last 5 helping create CSeTools. Prior to working for child support, Vanessa worked as a developer in Brazil, mostly for financial institutions including 4 years for Chase Manhattan.

KEYNOTE SPEAKER:

WILLIAM DILLON

By Annamarie Escalera

This year the CFSC is proud to have William Dillon as our keynote speaker. Mr. Dillon has come a long way in his life, for 27 years he kept claiming his innocence while languishing in a prison cell. Mr. Dillon was an unsigned, yet talented, 21 year old ball player who caught the eye of scouts from the Detroit Tigers. But days before he was to try out as a pitching prospect, he was arrested and charged with the beating death of James Dvorak on a Florida beach. Police accused Dillon of the murder after a police dog matched the scent from the killer's discarded T-shirt to a piece of paper Dillon handled. Dillon's breakthrough came after numerous unsuccessful appeals in 2007. A judge allowed the DNA test requested by the Innocence Project attorneys on the shirt thrown away by the killer. The results showed that Dillon had not worn the shirt of the killer. Dillon was exonerated in November 2008. Dillon's 27 years in prison is the longest time served by any of the 232 individuals that have been exonerated nationwide as a result of DNA tests. Dillon has started "The William Dillon Freedom Foundation" to help support exonerates who have not received monetary compensation, many of whom do not have the support of friends and family to help them acclimate to life outside of a jail cell. Exonerees don't fit into the existing support networks for parolees and don't qualify for disability or social security benefits. Dillon is also a songwriter and singer, he enjoys music. Along with his work with Freedom Foundation he is launching a career in music.

2012/2013 BOARD OF DIRECTORS

PAST PRESIDENTS

Christina Eigel
CEigel@ywcss.com
719-208-8291

MEMBERS AT LARGE

Brenda Cain
Bcain@ywcss.com
719-457-6330 x88244

Devonna Wolfe

Devonna.Wolfe@state.co.us

970-725-3331

Jim Hayen Jhayen@bouldercounty.org 303-678-6306 Shelbie Sundeen
Shelbie.Sundeen@state.co.us
970-668-9170

Kelley Gibler
Kelley.Gibler@state.co.us
303-621-3203

Jerelyn Rhodes JRhodes@arapahoegov.com 303-752-8900 Richard Moore Richard.Moore@denvergov.org 720-944-2297 Vanessa Trindade
Vanessa. Trindade@state.co.us
303-866-4774

Donna Gibbs <u>DGibbs@jeffco.us</u> 303-271-4393 Sabrina Montoya Smontoya@co.arapahoe.co.us 303-752-8878 Annamarie Escalera

<u>Annamarie.Escolara@denvergov.org</u>

Tracy Rumans
TRumans@ywcss.com
719-457-6331

HONORARY MEMBERS

Paulette St. James
Paulette.StJames@state.co.us
303-866-3985

Dee Price Sanders

Dee.Pricesanders@ngc.com

303-252-9829

Craig Carson Craig.Carson@state.co.us 303-866-4601

Tracy Graham

<u>Tracy.Graham@acf.hhs.gov</u>
303-844-1132

Melissa Mizelle <u>Mizellm@labcorp.com</u> 800-222-4233 ext 67414

Audrey Slorf
Audrey.Slorf@state.co.us
303-866-4448



Dear Attendees of the CFSC Conference,

Welcome to Embassy Suites Loveland Hotel, Spa & Conference Center. We would like to invite you to enjoy a unique experience at Spa Botanica, located in the hotel lobby of Embassy Suites, during your stay.

Our Spa is focused on relaxation and would be the perfect stress reliever while you have free time during your conference. We would like to personally invite your group to enjoy our services which are performed by highly trained professionals.

We offer an ultimate relaxation lounge and steam rooms. Luxurious robes, slippers and personal lockers are provided. Spa Botanica features Pevonia, Pure Fiji, Spa Ritual & Shellac product lines.

Purchase any Facial and receive an Eye Renew or Youthful Lips at half price

\$10 OFF Classic Manicure & Pedicure Combo





10% off any service of \$70 or more Or 15% off any service of \$75 or more



These specials may not be combined with any other offer or discount. Please inform the Spa Receptionist you are with CFSC (affiliated guests included) when booking your appointment in order to receive your exclusive discounts.

Please view our spa menu at: www.spabotanicaloveland.com

Please call or stop in to schedule your appointment today. **970.612.2380**

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE 6/2/2013 to 6/5/2013 Loveland, Colorado Page 1

DAY/DATE	TIME	IV-D TRACK A IV-D	TRACK B	LEGAL	PROFESSIONAL GROWTH
6/2/13	4:00 - 6:00		Ri	EGISTRATION	
Sunday	6:00 - 8:00		PRESID	DENT'S RECEPTION	

DAY/DATE	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH		
	7:00 - 8:30	REGISTRATION					
	8:30 -10:00	Opening Session - Color Guard, William Dillon (Anthem, Key Note), Larry Desbien (State Office)	Opening Session - Color Guard, William Dillon (Anthem, Key Note), Larry Desbien (State Office)	Opening Session - Color Guard, William Dillon (Anthem, Key Note), Larry Desbien (State Office)	Opening Session - Color Guard, William Dillon (Anthem, Key Note), Larry Desbien (State Office)		
6/3/13	10:00-10:30		FS	BREAK			
Monday 6/3/13	10:30-12:00	Early Intervention Establishment - Maureen Alexander,Stephanie Bobian, Larry Desbien, Bob Prevost (Christian Maddy: Moderator)	Responsible Payer Program - Stacie Pearman, Haley Percshbacher, Yolanda Redmond, Ken Boettcher	Assisted Reproduction - Laura Koupal	Negotiations / Mediation Skills - James Lionberger		
	12:00-1:30	LUNCH / STATE AWARDS					

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE 6/2/2013 to 6/5/2013

Loveland, Colorado Page 2

DAY/DATE	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH	
Monday 6/3/13	1:30-3:00	CSE Tools for Staff Jessica Woodruff, Vanessa Trindade	DV / NDI Mary Clair, Ruth Glenn	Negotiations / Mediation Skills (Repeat) James Lionberger	DNA Melissa Mizelle	
	3:00-3:30			BREAK		
	3:30-5:00	CSE Tools for Supervisors - Jessica Woodruff, Vanessa Trindade	Interstate - Chris Sorenson	Appellate Practice - Anne Gill	Motivational Interviewing - Wendy Lee	
	5:00-7:00	DINNER ON YOUR OWN				
	7:00-11:00	ENTERTAINMENT				

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE 6/2/2013 to 6/5/2013

Loveland, Colorado Page 3

DAY/DATE	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH
	7:00 - 8:30		RE	EGISTRATION	
	8:30-10:00	Post Decree Change of Care/Custody - Anne Seymore	Hearty Tips for Improving Your Performance - Larry Desbien, Mike Erickson, County Top Performers TBD	Case Law Update - Richard Moore	Verbal Judo - Anthony Pinelle
	10:00-10:30	3		BREAK	2
Tuesday 6/4/13	10:30-12:00	CCAP/CSE County Option - Christian Maddy, Liz Trujillo, Patricia Logan	Staff Paralegal Training - Ray Weaver	Civil Unions - Maureen Leif , Emily Kreutz Maxfield	Motivational Interviewing (repeat) - Wendy Lee
	12:00-1:30	-	LUNCH	ON YOUR OWN	S
	1:30-3:00	Tech Tips / Survival Guide - Tina McCauley, Pamela Bell, Mardi Houston	Have a Heart for Performance Improvement - Leslie McGrew	ICCES - John Libid	Customer Service - Amy Burger
	3:00-3:30			BREAK	
	3:30-5:00	Enforcing Other States Orders- Chris Sorenson, Jeanette Savoy	Increasing Collections- Ray Weaver	IV-D Attorney Meeting - Cassie Coleman (Attorneys Only)	Verbal Judo (repeat) - Anthony Pinelle

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE 6/2/2013 to 6/5/2013 Loveland, Colorado

Page 4

DAY/DATE	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH
[3	5:00-6:00		BUSINESS M	EETING / BOARD ELEC	CTION
Tuesday 6/4/1	6:30-7:00			COCKTAILS	
	7:00-11:00		BANQUET / CFS	SC AWARDS / SILENT A	AUCTION

DAY/DATE	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH
Wednesday 6/5/13	7:00 - 8:30		Bush	REGISTRATION	8.
	8:30-10:00			Combined Track Session – Ethics Round Table Cassie Coleman	
nesday	10:00-10:15		4	BREAK	
Wed	10:15-11:00		CLOSING	G SESSION / ELECTION RESULTS	
	11:00-12:30			LIVE CHARITY AUCTION	