

THE IN-BASKET

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A LETTER FROM THE PRESIDENT

By Mardi Houston

OH MY! Where do I begin? We have so many exciting things to share in this spring edition of the In-Basket! If there is one thing that is noteworthy in this edition, it is the announcement of the brand spanking new website that was created for the Colorado Family Support Council (CFSC). A lot of very hard work has gone into this new site. We have on-line registration through this new site so it is easy for everyone to register for this year's conference and for many years to come. Registration is open and ready for business. Please visit www.CFSCINC.org to register.



In this edition you will also find the draft agenda that our Agenda Committee has been working so hard to prepare. We have lots of new ideas flying around to bring sessions that do not resemble that of prior years with round tables and panels with county staff and even the possibility of a live webinar where everyone can attend. WOW! What an amazing group of people I am surrounded by this year. I couldn't have chosen a better year to run for President of CFSC! I feel truly blessed.

Please check out all of our exciting news in this edition and stay tuned for even more exciting news to come! We look forward to seeing all of you in June!

INSIDE THIS ISSUE

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NOMINATE SOMEONE WITH A HEART

By Ralph Proffitt

Please take some time out of your busy schedules to recognize one of your outstanding peers in the Colorado Child Support Enforcement Program. Submissions can be made at: www.surveymonkey.com/s/2013CFSC

The deadline to nominate is: 4/15/2013. Below is a summary of the awards for which you can nominate.

Outstanding Attorney

Nominations should reflect any qualities in a IV-D attorney that exceed what is expected and include information on how this person interacts with CSE staff, custodial and non-custodial parents, court personnel, and other agencies as well as their contribution to the overall program in the state.

Meritorious Achievement

This award recognizes a file clerk, office assistant, customer service representative, accounting and bookkeeping staff, typist, secretary, or any other CSE support staff employee. Nominations should include their qualities as a CSE employee, their exceptional skills, actions as a worker, and intra/inter agency relations and assistance to the overall program.

Excellence in Service

This award recognizes the front-line child support worker, specialist, or legal technician who goes above and beyond the usual job duties. The nomination should reflect the qualities this person possesses as a CSE employee, the skills and actions that put them a head above the rest, their assistance to the program statewide, and inter/intra agency relations.

Excalibur Award

This award recognizes a manager, legislator, judicial member, citizen or organization exhibiting exceptional enhancement of the CSE program in support of the front line worker. Nominations should reflect how this person/organization has contributed to local enhancement of the program, how they handle responsibilities above and beyond the norm, co-agency and inter/intra county relations, and contribution to the overall program statewide.

Outstanding IV-D Administrator Award

This award recognizes a IV-D Administrator exhibiting exceptional enhancement of the CSE program in support of the front line worker. Nominations should reflect how this person/organization has contributed to local enhancement of the program, how they handle responsibilities above and beyond the norm, co-agency and inter/intra county relations, and contribution to the overall program statewide.

Lifetime Achievement

This award recognizes the child support worker who has served over 15 years in the program. This can be directors, administrators, supervisors, attorneys, technicians, paralegals, bookkeepers, investigators, or support staff. The nomination should reflect the body of work and accomplishments this person has done through his or her career and volunteerism within the child support program. Prior accomplishments, and outreach to the community should reflect the best qualities of a representative for the CSE program.



Visit our Facebook page to see pictures from last year's conference, connect with fellow child support workers and get the latest info from CFSC.

www.facebook.com/ColoradoCFSC

This Issue's Trivia:

An automated Child Support Enforcement (CSE) system was mandated by the Feds in 1987.

Remember this and other trivia for a chance to win a prize at conference!

PRESENTING THIS YEAR'S CHARITY:

REALITIES FOR CHILDREN

This year's charity is Realities for Children: because no child should be forgotten!
Realities for Children is a 501(c) 3 charitable organization dedicated to serving the unmet needs of abused and neglected children in Larimer County.

Please, if you haven't done so already, join us in raising money, and getting donations, to auction off at our annual conference. Get together with co-workers and have a bake sale, get a knitting group together and knit some scarves, get creative! We can't wait to see what you all bring for us to bid on at this year's auction, to see how much money we can raise for Realities for Children!

If you have any questions, please feel free to contact Val Gonzalez or the donations chair, Gina Reyes. Thank you and hope to see you all at our 39th Annual Conference in Loveland, CO!



A Note from the Editor:

SPEND MIGRATION IN LOVELAND

By Devonna Wolfe

With the news that ACSES will migrate from the mainframe to the new online system from May 31- June 5, 2013 this year's conference could be a unique training experience to offer staff.

We hope you take advantage of this opportunity to send personnel. We have worked to improve the single day attendees' experience by ordering more bags and goodies that went only to full conference attendees in the past.

Attached to this In-Basket is a draft of our agenda. If there is anything you'd really like to see on it now is the time to speak up.

We hope you choose to spend migration with us in Loveland.

MEET THE CFSC BOARD

Shaunna Mashek

NE Vice President

Shaunna Mashek (Spyke) was born in Telluride, Co. She graduated from the University of Nebraska in 2007 where she obtained her Bachelors in Criminal Justice. Shaunna has worked for the Sedgwick County child support unit going on 6 years now, she is a one person office so does cradle to grave on her cases. This is her first year serving on the board as the Vice President of the Northeast Region which she was elected to in June. Last Summer Shaunna married her wonderful husband and has a beautiful 9 year old step-daughter. She enjoys spending time with her family and being outdoors. She is honored to work with a state that is so ahead in the Child Support and excited to see what Colorado will accomplish in the future!

Devonna Wolfe

Member at Large

Devonna, originally from California, graduated from California Lutheran University, with degrees in Political Science, International Relations, History and Legal Studies. Shortly after graduating she moved to Grand County, CO and joined Grand County Child Support as a technician in 2009. In 2010 she took over the IV-D Administrator position for Grand and Jackson Counties. This is her second year on the CFSC Board and she is enjoying being able to contribute to the Child Support Enforcement Program. When her four year old son isn't keeping her preoccupied Devonna enjoys reading, skiing and playing softball.

Sabrina Montoya

Member at Large

Hi everyone, I was born and raised in Albuquerque, NM. My husband Ben and I moved to Colorado in 2003. I became a full-time stay at home mom of 3 children and a student. I earned my Associates of Applied Science degree in Criminal Justice in 2005. I continued my full-time student status and was lucky enough to get hired in El Paso County (PSI) as an Administrative Assistant. I completed my Bachelors of Science degree in Criminal Justice in 2007 and was promoted To a case manager in the Parent Opportunity Program. In 2008 my journey in CSE transitioned again when I became a supervisor of the administrative team and Teller County. Young Williams won the contract in El Paso County in 2011 and I took on additional duties. I managed the Parent Opportunity Program, new program development and grant management. I truly loved learning and growing in El Paso County. Sadly my journey in El Paso and Teller County Ended and I started a new and fascinating journey in Arapahoe County at the end of 2011. Currently I am an Establishment Case Manager. My case load consists of all NDI and Judicial establishment cases. Learning and growing is what I love to do. So..... Here's to 8 years of being with CSE and many more to come. I truly believe in what we do.

Angela Ackland

Secretary

Hi everyone, my name is Angela Ackland and I have been with Denver County Child Support since 1994. My husband and I have been married for 26 years and have 4 grown children, and 3 beautiful grandbabies. This is my 3rd year on the board, and I love working in this capacity as it enables me to get to know my child support counterparts in other counties. I believe in our program 110% and after supervising the Interstate Unit for 5 years, I do believe we have the best child support program in the country! I'd love to see everyone at the conference this year so I can renew old acquaintances and meet new friends, while obtaining valuable knowledge at our fantastic trainings. Hope to see y'all there!

Jim Hayen

Member at Large

After completing his Bachelor's Degree in Criminal Justice, Jim began his child support career in 2000, initiating interstate enforcement cases in Jefferson County. Many of the skills Jim learned from his time with the Jeffco team included a great sense of patience, how to communicate with difficult clients, how to be organized and in general the most successful ways to keep your cool in the child support profession. After completing his Master's degree in Public Administration in 2004, Jim Started working in Boulder County Child Support Services as the establishment team supervisor; learning many new and exciting things in the overall casework process related to areas he had never fully explored. In 2010, Jim became the Boulder County Child Support Services Program Manager, and has been happily perking along ever since; learning from the amazing Boulder County staff all of the complex and crazy details that must be addressed to make a child support program successful. On a daily basis, he gains a great deal of strength and knowledge from his co-workers and rejuvenates his spirit and his dry sense of humor from his family and his friends.

Soraya Frank

SE Vice President

Hello, my name is Soraya Frank, I am the Vice President for the southeast region. I work for Cheyenne County Department of Social Services, and live on a farm in Cheyenne Wells. I am the proud mother of three kid, Zachary 14, Kaylee 12, and Gavin 2. and married to James. I have worked for Cheyenne County for 3 ½ years, and love all aspects of it. I am one of two full time employees in the county, so Child Support, while it is my love, it is not my only task in the county. It has been a wonderful experience working with child support not only in my county, but with the entire state, I have made some lifelong friends! I am super excited, and hope to see everyone at the conference this year in Loveland!

A New Look for www.cfscinc.org

By Val Gonzalez

You may have noticed some changes to our website and you would be right! We have rolled out a new look and feel for the Colorado Family Support Council! We embarked on providing the membership with a fresh new look, design, and format, in the constant effort to support our organization with training and staying up to date with technology that showcases our continuing effort to better serve and educate our membership! Our new site has been re-organized and provides the membership with improved navigation so you can access the content quickly and easily. As well as your desktop version, we now have a site designed specifically for your mobile device. Please visit www.cfscinc.org to check us out and leave your suggestions and comments accordingly by visiting our blog or suggestions page.



Please feel free to refer people to the website to donate to this year's charity, Realities for Children, it's as easy as clicking a button. Registration for our annual CFSC conference opened online on 02/19/13. Please logon and register and join us this year! Conference provides a time to meet and network with other child support professionals from around the state and see what is new and exciting in our field! We can't wait to see you all June 3 - 5th in Loveland, and remember Colorado Child Support has a Heart for Kids!

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Colorado Family Support Council

This letter is being sent to you on behalf of the Colorado Family Support Council (CFSC). The CFSC is a non-profit 501(c)(3) organization representing child support professionals across Colorado.

We host an annual conference to provide education and training on the ever-changing laws, policies, and procedures to child support workers and attorneys statewide in an effort to stay current and proactive. Our 2013 conference will be held in Loveland, CO from June 2nd -5th.

An important part of our annual conference has been to conduct several auctions to benefit charities that assist families. Each year a charity or charities are chosen that provide services in some regions of Colorado. This year the CFSC has chosen The Realities for Children based on their low administrative costs and commitment to serving families.

The Realities for Children is a non-profit humanitarian organization committed to serving the unmet needs of abused and neglected children. They have partnered in service with 19 local "Affiliate" Youth Agencies, Realities for Children is able to create an effective and efficient safety net of service for abused and at-risk children, so that no child is forgotten. The Realities for Children is a 501(c)(3) non-profit organization; therefore, your donation is likely tax deductible.

We would like to ask your business to donate any item to be used in the auction or as a door prize at our conference. Any donation would be greatly appreciated and we will be pleased to acknowledge your generosity and support.

Each year we are amazed at the generosity and support that businesses such as yours have shown to our organization, which gives us the potential to broaden the area and number of children, and families that may benefit from our fundraisers.

If you have any questions regarding our request or donation pickup, please contact me directly at (____) _____-____.

Thank you, in advance, for your willingness to participate in such an important venture.

Sincerely,

Colorado Family Support Council

As of :

2/22/2013

Date/time locked

Confirmed no date/time

Awaiting Confirmation

Cancelled

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE
June 3rd to June 5th, 2013
Loveland, Colorado

DAY/DATE	TIME	IV-D Track A	IV-Track B	LEGAL	PROF GROWTH
Monday 6/3/13	8:30-10:00	Opening Session - William Dillon (Anthem/Key Note), Paulette St. James or Larry Desbien (State), Color Guard (confirmed)	Opening Session - William Dillon (Anthem/Key Note), Paulette St. James or Larry Desbien (State), Color Guard (confirmed)	Opening Session - William Dillon (Anthem/Key Note), Paulette St. James or Larry Desbien (State), Color Guard (confirmed)	Opening Session - William Dillon (Anthem/Key Note), Paulette St. James or Larry Desbien (State), Color Guard (confirmed)
Monday	10:00-10:30	BREAK	BREAK	BREAK	BREAK
Monday	10:30-12:00	Early Intervention Establishment - Maureen Alexander/Judy Gaddis/Larry Desbien/Christian Maddy/Bob Prevost	Responsible Payer Program Stacie Pearman, Haley Pefschbacher, Katie Smith	Assisted Reproduction - Laura Koupal	Negotiations / Mediation Skills - John Lionberger
Monday	12:00-1:30	LUNCH / STATE AWARDS	LUNCH / STATE AWARDS	LUNCH / STATE AWARDS	LUNCH / STATE AWARDS
Monday	1:30-3:00	CSE Tools - Jessica Woodruff/Vanessa Trindade	DV / NDI - Mary Clair /Ruth Glenn	Negotiations / Mediation Skills - John Lionberger (Repeat)	DNA - Melissa
Monday	3:00-3:30	BREAK	BREAK	BREAK	BREAK
Monday	3:30-5:00	CSE Tools for Management - Jessica Woodruff/Vanessa Trindade	Interstate - Subject Pending - Chris Sorenson	Appeals - Anne Gill	Motivational Interviewing - Wendy Lee
Monday	5:00-7:00	DINNER ON OWN	DINNER ON OWN	DINNER ON OWN	DINNER ON OWN
Monday	7:00-12:00	Entertainment	Entertainment	Entertainment	Entertainment

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE
June 3rd to June 4th, 2013
Loveland, Colorado

DAY/DATE	TIME	IV-D Track A	IV-D Track B	LEGAL	PROF GROWTH
Tuesday 6/4/13	8:30-10:00	Post Decree Change of Care/Custody - Anne Seymore	Early Intervention for Enforcement - Larry Desbien, Mike Erickson, County Top Performers TBD	Case Law Update - Richard Moore	Verbal Judo - Anthony Pinelle
Tuesday	10:00-10:30	BREAK	BREAK	BREAK	BREAK
Tuesday	10:30-12:00	CCAP/CSE County Option - Christian Maddy, Liz Trujillo, Patricia Logan	Social Security - Dee Price-Sanders	Judicial Liaison Presentation - Maureen Lief	Motivational Interviewing (repeat) - Wendy Lee
Tuesday	12:00-1:30	LUNCH ON YOUR OWN	LUNCH ON YOUR OWN	LUNCH ON YOUR OWN	LUNCH ON YOUR OWN
Tuesday	1:30-3:00	Tech Tips - Tina McCauley	IVA/IVD Interface - Matt Krause/Mary Clair	Staff/Paralegal Training - Family Law Center	Customer Service - Amy Burger
Tuesday	3:00-3:30	BREAK	BREAK	BREAK	BREAK
Tuesday	3:30-5:00	Interstate Problem/Solution - Chris Sorenson/ Jeanette Savoy	Locate / FPLS - Mary Clair	V-D Attorney Meeting - Cassie Coleman	Verbal Judo (repeat) - Anthony Pinelle

Tuesday	5:00-6:00	BUSINESS MTG	BUSINESS MTG	BUSINESS MTG	BUSINESS MTG
Tuesday	6:30-7:00	COCKTAILS	COCKTAILS	COCKTAILS	COCKTAILS
Tuesday	7:00-12:00	BANQUET / SILENT AUCTION	BANQUET / SILENT AUCTION	BANQUET / SILENT AUCTION	BANQUET / SILENT AUCTION

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE

June 3rd to June 4th, 2013
 Loveland, Colorado

DAY/DATE	TIME	IV-D	IV-D	LEGAL	PROF GROWTH
Wednesday 6/5/13	8:30-10:00	Ethics - Round Table - Ingrid Holmes	Ethics - Round Table - Ingrid Holmes	Ethics - Round Table - Ingrid Holmes	Ethics - Round Table - Ingrid Holmes
Wednesday	10:00-10:15	BREAK	BREAK	BREAK	BREAK
Wednesday	10-15 - 11:00	CLOSING SESSION	CLOSING SESSION	CLOSING SESSION	CLOSING SESSION
Wednesday	11:00-12:30	BRUNCH - LIVE AUCTION	BRUNCH - LIVE AUCTION	BRUNCH - LIVE AUCTION	BRUNCH - LIVE AUCTION