

THE IN-BASKET

QUARTERLY NEWSLETTER

WWW.CFSCINC.ORG

SPRING 2012

2011/2012 OFFICERS

PRESIDENT

Christina Eigel
719-457-6330 ext 164
ceigel@policy-studies.com

PRESIDENT ELECT

Vacant

SECRETARY

Mardi Houston
303-866-5427
mardi.houston@state.co.us

TREASURER

Shawny Comer
719-336-7486 ext 120
shawny.comer@prowerscounty.net

IVD ATTORNEY REP

Rhonda Rawlinson
303-678-6318
rwwlinson@bouldercounty.org

CACSEA REP

Cherrie Schlauger
970-252-4227
cschlauger@montrosecounty.net

HISTORIAN

Christian Maddy
303-752-8832
cmaddy@co.arapahoe.co.us

NW VICE PRESIDENT

Val Gonzalez
970-945-9191 ext 3011
vgonzalez@garfield-county.com

SW VICE PRESIDENT

Leslie Holland
970-252-4222
lholland@montrosecounty.net

CENTRAL VICE PRESIDENT

Brenda Cain
719-457-6330 ext 88244
brcain@ywcss.com

NE VICE PRESIDENT

Audrey Slorf
303-227-2249
audrey.slorf@dss.co.adams.co.us

SE VICE PRESIDENT

Ernestine Benavidez 719-583-6957
ernestine.benavidez@dss.co.pueblo.co.us

VALLEY VICE PRESIDENT

Vacant

A LETTER FROM THE PRESIDENT

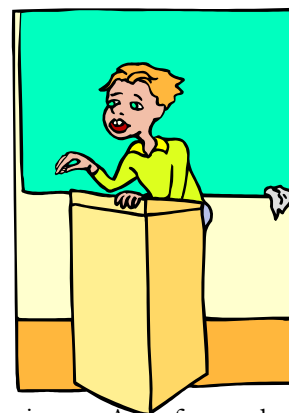
By Christina Eigel

This year we have had changes in the Presidency of the Board. Unfortunately, our President, Melissa Gossett, resigned from the Board last month. We appreciate all of her hard work. I will be serving the remainder of the term until Conference.

Luckily for all of us, the Board has many dedicated members and officers who have continued working hard to put together a great conference. The agenda for conference is being finalized and there are already lots of great speakers and topics.

Conference registration has opened so please go ahead and register. A draft agenda is done and will be finalized by the end of the month. The draft is included in this issue of the InBasket.

Each year we have this one opportunity to meet with other child support professionals from around the State and get training as a whole child support community including administrators, attorneys, enforcement, establishment, etc. This is our chance to meet and learn across county and specialty lines and share our knowledge, best practices and experience with each other. Please take advantage of this opportunity and join us in Breckenridge. I look forward to seeing you there.



INSIDE THIS ISSUE

1	A Letter From the President 2011/2012 Officer Roster
2	Let You Entertain Us All! 2011/2012 Board of Directors
3	Meet Your CFSC Board Game Show Info
4	CFSC Mission Statement Submit Your Rollcall Photos!
5	Conference Registration Form
6-9	Tentative Conference Agenda

SEE A LIST OF MEMBERS AT LARGE, PAST PRESIDENTS
AND HONORARY MEMBERS ON PAGE 2

LET YOU ENTERTAIN US ALL!—

By Angela Ackland

Hey Folks, don't forget to sign your county up for Entertainment Night at conference! This year we will enjoy CSE's Got Talent! We know you have talent, it's time to show it off!

Do you juggle? Do magic tricks? Do you have a comedy act? Be sure to get your county signed up to participate! If you have a small county, it's perfectly ok to join up with another county for your act.

This will be a fantastic and highly entertaining night! We have a couple of great acts lined up already; you will not want to miss this! To sign up, just send an email to Angela.Ackland@Denvergov.org and let me know what your act is. If you need music, let me know and we can work with you on getting that arranged.

This is no time to be modest, show us what you've got!



THOUGHTS FROM THE EDITOR

By Deb Andersen

Each time I share my thoughts in the InBasket they always go to the great experiences I have had working on the CFSC Board. This year has been no different except that we have faced more change than ever before. As we all know, our program faces change on a regular basis, and due to the economy and budget restraints we are learning to do more with less, more and more with less and less. The CFSC Board is no different as we work with reduced manpower on our committees. I would like to offer some food for thought on the topic. Encouraging participation on the board is a wonderful opportunity for counties to send not only ideas and suggestions for the conference, but also to send their movers and shakers to help make it happen. Through the support of the counties the board can be strong and effective. Being a board member is not an exclusive thing, or something that is restricted to just those who have prior board experience. It is an opportunity available to everyone who works in the child support world. Whether you are new to the program or a tenured technician, if you are interested in making a difference and you want participate with this dedicated group, please consider pursuing a position on the board. Participation requires supervisory approval, so if your supervisor supports it and your county can spare you for one working day per month you are just the person we are looking for. Ask any board member for more information. For me, I too have had to leave the board effective in February. Duty calls within my county and this is the final newsletter I will put together. Thank you to everyone who makes CFSC so rewarding!

2011/2012 BOARD OF DIRECTORS

PAST PRESIDENTS

Dee Price Sanders
303-252-9829
dee.pricesanders@ngc.com

MEMBERS AT LARGE

Angela Ackland
720-944-3057
angela.ackland@denvergov.org

Albert Martinez
970-874-2505
amartinez@deltacounty.com

Annamarie Escalera
720-944-2393
annamarie.escalara@denvergov.org

Carolyn Gibson
970-870-5255
cgibson@co.roult.co.us

Devonna Wolfe
970-725-3331
devonna.wolfe@state.co.us

Gina Reyes
970-382-6178
gina.reyes@co.laplata.co.us

Joann Sekera
303-227-2248
joann.sekera@dss.co.adams.co.us

Latesha Morrerr
719-208-8286
lmorrerr@ywcass.com

Lara Delka
lara.delka@denvergov.org

Meghann Bates
303-814-7146
mpence@douglas.co.us

Meghan Loftus
303-752-8893
mloftus@co.arapahoe.co.us

HONORARY MEMBERS

Diane Degenhart
303-844-1139
ddegenhart@acf.hhs.gov

Craig Carson
303-866-4601
craig.carson@state.co.us

Melissa Mizelle
800-222-4233 ext 67414
mizellm@labcorp.com

MEET THE CFSC BOARD

Audrey Slorf

Audrey Slorf was born and raised in Pueblo, Colorado. She attended the University of Colorado where she obtained her Bachelor's in Microbiology. She obtained her ABA approved Paralegal Certificate from Denver Paralegal institute. Audrey worked for the Boulder Combined Courts for 6 years working with District Civil and Domestic cases. She started working in Child Support Enforcement in 2006 with Adams County. Audrey now works an initiating interstate caseload.

Audrey served her first year on the Colorado Family Support Council Board as a member at large in 2011. Audrey was recently appointed to the Vice President of the Northeast Region position in the fall of 2011. Audrey is married to a wonderful husband and has 3 beautiful and smart children. Her children inspire her to continue her work for the families of Colorado.

Meghan Loftus

Meghan Loftus is originally from Phoenix, Arizona but moved to Colorado for college graduating from Regis University in 2001 and then from the University of Denver in 2005 with her law degree. She joined Arapahoe County Child Support Enforcement in December 2006. Meghan was recently engaged to her fiancé, Mike at the Eiffel Tower in a recent trip to Paris and they are busy planning their wedding.

Latesha Moorer

Hi! I am Latesha Moorer and this is my first year as part of CSFC! I am enjoying every minute of the experience. I am currently the supervisor for the Enforcement and Interstate units in El Paso County as well as the Parent Opportunity Program. I have dedicated the past 10 years to child support. I love the fact that CSE professionals make a difference in the lives of others on a daily basis!

I have 2 wonderful daughters 15 and 8 that keep me humble. I appreciate my mother so much more now. I am honored to work with a state that is so forward thinking and look forward to the great things Colorado will accomplish in the future!

AND THE SURVEY SAYS...

By popular demand the game show, Family Feud, is being held as a session instead of as our Entertainment Night. Watch your ACSES email for more information on how to get involved!



NOMINATE SOMEONE WHO ROCKS!

By Christian Maddy

Please take some time out of your busy schedules to recognize one of your outstanding peers in the Colorado Child Support Enforcement Program. Submissions can be made at: <https://www.surveymonkey.com/s/2012CFSC> The deadline is: 4/15/2012. Here is a summary of the awards for which you can nominate someone who rocks:

Outstanding Attorney

Nominations should reflect any qualities in a IVD attorney that exceed what is expected and include information on how this person interacts with CSE staff, custodial and non-custodial parents, court personnel, and other agencies as well as their contribution to the overall program in the state.

Meritorious Achievement

This award recognizes a file clerk, office assistant, customer service representative, accounting and bookkeeping staff, typist, secretary, or any other CSE support staff employee. Nominations should include their qualities as a CSE employee, their exceptional skills, actions as a worker, and intra/inter agency relations and assistance to the overall program.

Excellence in Service

This award recognizes the front-line child support worker, specialist, or legal technician who goes above and beyond the usual job duties. The nomination should reflect the qualities this person possesses as a CSE employee, the skills and actions that put them a head above the rest, their assistance to the program statewide, and inter/intra agency relations.

Excalibur Award

This award recognizes a manager, legislator, judicial member, citizen or organization exhibiting exceptional enhancement of the CSE program in support of the front line worker. Nominations should reflect how this person/organization has contributed to local enhancement of the program, how they handle responsibilities above and beyond the norm, co-agency and inter/intra county relations, and contribution to the overall program statewide.

Outstanding IVD Administrator Award – NEW!!

This award recognizes a IVD Administrator exhibiting exceptional enhancement of the CSE program in support of the front line worker. Nominations should reflect how this person/organization has contributed to local enhancement of the program, how they handle responsibilities above and beyond the norm, co-agency and inter/intra county relations, and contribution to the overall program statewide.

Lifetime Achievement

This award recognizes the child support worker who has served over 15 years in the program. This can be directors, administrators, supervisors, attorneys, technicians, paralegals, bookkeepers, investigators, or support staff. The nomination should reflect the body of work and accomplishments this person has done through his or her career and volunteerism within the child support program. Prior accomplishments, and outreach to the community should reflect the best qualities of a representative for the CSE program.



COLORADO FAMILY SUPPORT COUNCIL MISSION STATEMENT

The Colorado Family Support Council is a non-profit corporation whose purpose is to update and train individuals and agencies on the laws and procedures related to child support establishment and enforcement.

I'D NEVER LEAVE YOU HANGIN'

I guess you must be thinking
I've been avoiding you
But let me reassure you now
That just isn't true!

Why would I ever do that?
I've got child support to pay!
I'm not the kind of person
Who would try to run away!

I'd never leave you hangin'!
Well, not for long at least
I realize how you're struggling
To get those ends to meet

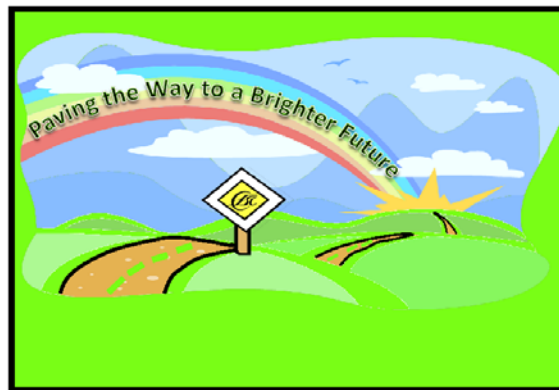
I'm in the same boat with you
Things are pretty rough
Everyone wants money
But I haven't got enough!

So I really hate to tell you
That the check is coming late
And I'm hoping you'll be nice about it
Just for old times' sake!

by Louise Hernan

CFSC and you are "Paving The Way To A Brighter Future"

So, decide how to best highlight your work in contributing to that bright future.



Dust off your digital and send me your picture for the annual county roll call at the upcoming conference.

**E-Mail your pictures to
DEE.PRICESANDERS@NGC.COM**

**Colorado Family Support Council
Annual Training Conference
Breckenridge, CO**

REGISTRATION

(Please TYPE or PRINT)

Last Name _____
First Name _____ M.I. _____
Title _____ Agency _____
Organization _____
Mailing Address _____ City _____
State _____ Zip Code _____ Phone (____) _____
Work Email Address _____
Name for Badge _____

REGISTRATION FEES

Full registration includes Badge, Bag, Conference material, 1 Lunch, Banquet, Brunch, and admission to all events and sessions

_____ **\$180.00 Registration Fee**

A cancellation fee of \$10.00 will be charged on cancellations received after 05/01/2012. Refunds will be issued after the conference. If you are unable to attend the complete conference, a daily registration is available as follows. Please check the dates attending:

_____ **\$75.00 Monday - June 04, 2012 (Includes Luncheon)**

_____ **\$75.00 Tuesday - June 05, 2012 (Includes Banquet)**

_____ **\$75.00 Wednesday - June 06, 2012 (Includes Brunch)**

HOTEL INFORMATION

Hotel reservations may be made by calling Beaver Run Resort & Conference Center P.O. Box 2115 620 Village Road Breckenridge, Co 80424-2115 at 1-800-525-2253. Reservations must be made by May 04, 2012. Room rates are: \$112.00(room) \$128.00(Deluxe Studio) \$140.00(one bedroom suite). When making reservations you must designate the group affiliation Colorado Family Support Council (CFSC).

METHOD OF REGISTRATION PAYMENT

Enclosed is a check for \$_____ (Payable to CFSC) If registering online, please include the names of those attending the conference when you send your check.

County: _____ Phone: _____ Contact: _____

Mail registration payment to: **CFSC
P.O. Box 717
Denver, Colorado 80201-0717**

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE

June 3 - 6, 2012
Beaver Run Resort
Breckenridge

DAY	TIME	EVENT
Sunday	4:00 - 7:00 PM	Registration
Sunday	5:00 - 7:00 PM	Welcome Reception (Tentative)

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE

June 3- 6, 2012

Beaver Run Resort, Breckenridge

DAY	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH
Monday	7:30 - 8:30	Coffee/Pastry	Coffee/Pastry	Coffee/Pastry	Coffee/Pastry
Monday	8:30 - 10:00	Opening Session Keynote OCSE Commissioner Vicki Turetsky	Opening Session Keynote OCSE Commissioner Vicki Turetsky	Opening Session Keynote OCSE Commissioner Vicki Turetsky	Opening Session Keynote OCSE Commissioner Vicki Turetsky
Monday	10:00 - 10:30	Coffee BREAK	Coffee BREAK	Coffee BREAK	Coffee BREAK
Monday	10:30 - 12:00	Paternity - Contest and Disestablishment Dan Welch, Pam Howell & Christina Eigel	Tips and Tricks with CSETools for Enforcement Jessie Woodruff & LeAnn Anderson	Veterans Administration Mike Shea	Stress in the Workplace Cynthia Barnes
Monday	12:00 - 1:30	LUNCH STATE AWARDS	LUNCH STATE AWARDS	LUNCH STATE AWARDS	LUNCH STATE AWARDS
Monday	1:30 - 3:00	DOC, Probation, Parolees & CSE Matthew Riede, Bill Gurule, Shaun McGuire, Heather Sanchez & Mardi Houston	Getting Creative with the Performance Dashboard Leslie McGrew	Case Law Update Richard Moore	Stress in the Workplace (Repeat) Cynthia Barnes
Monday	3:00 - 3:30	BREAK Snack & Beverage	BREAK Snack & Beverage	BREAK Snack & Beverage	BREAK Snack & Beverage
Monday	3:30 - 5:00	Child Support and Child Welfare Anne Seymore & Dan Welch	Intergovernmental Nightmare Cases Jeanette Savoy & Jeff Ball	IV-D Attorney Meeting	From Paycheck to Partnership (Changing Practice to Engage Fathers) Ken Sanders
Monday	5:00 - 7:00	DINNER On your own	DINNER On your own	DINNER On your own	DINNER On your own
Monday	7:00 - 10:00	Entertainment Night CSE's Got Talent	Entertainment Night CSE's Got Talent	Entertainment Night CSE's Got Talent	Entertainment Night CSE's Got Talent

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE

June 3- 6, 2012

Beaver Run Resort, Breckenridge

DAY	TIME	IV-D TRACK A	IV-D TRACK B	LEGAL	PROFESSIONAL GROWTH
Tuesday	7:30 - 8:30	Coffee/Pastry	Coffee/Pastry	Coffee/Pastry	Coffee/Pastry
Tuesday	8:30 - 10:00	Guidelines Richard Moore & Robert Kurtz	Domestic Violence 101 & NDI Mary Clair, Ruth Glenn & Jackie Chase	Domestic Violence 101 & NDI Mary Clair, Ruth Glenn & Jackie Chase	FSR Functions Janine Archuleta
Tuesday	10:00 - 10:30	Coffee BREAK	Coffee BREAK	Coffee BREAK	Coffee BREAK
Tuesday	10:30 - 12:00	Getting Past the Numbers: Techniques for Negotiation Success Holly Panetta & Maureen Leif	OCSE FPLS State Services Portal (SSP)-Data at Your Fingertips! Dee Price-Sanders	Ethics Ericka Englert	Lexis Nexus File and Serve Barbara Swain
Tuesday	12:00 - 1:30	LUNCH On your own	LUNCH On your own	LUNCH On your own	LUNCH On your own
Tuesday	1:30 - 3:00	Forensic Accounting - Finding Hidden Income and Assets Yvonne Zuber, CPA	Kinship Care in 3D Anne Seymore, Jessie Sweet, & Jeannie Berzinskas	Unlocking the Mystery - TANF/Colorado Works Program 101 Mary Roberto and Katie Griego	Jefferson County Fatherhood Program Ray Washington
Tuesday	3:00 - 3:30	BREAK Snack & Beverage	BREAK Snack & Beverage	BREAK Snack & Beverage	BREAK Snack & Beverage
Tuesday	3:30 - 5:00	My UIFSA Packet – Is It a Keeper? Jeanette Savoy	Improving Performance for Families in Response to State Auditor Findings Larry Desbien	Forensic Accounting Yvonne Zuber	FSR Functions (Repeat) Janine Archuleta
Tuesday	5:00 - 5:45	BUSINESS MEETING	BUSINESS MEETING	BUSINESS MEETING	BUSINESS MEETING
Tuesday	7:00 - 10:00	AWARDS BANQUET	AWARDS BANQUET	AWARDS BANQUET	AWARDS BANQUET

COLORADO FAMILY SUPPORT COUNCIL CONFERENCE SCHEDULE

June 3- 6, 2012
Beaver Run Resort
Breckenridge

DAY	TIME	IV-D TRACK A & B	LEGAL	PROFESSIONAL GROWTH
Wednesday	7:45 - 8:30	Coffee	Coffee	Coffee
Wednesday	8:30 - 10:00	CSE Game Show	CSE Game Show	CSE Game Show
Wednesday	10:00 - 10:15	Break Hotel checkout	Break Hotel checkout	Break Hotel checkout
Wednesday	10:15 - 12:45	Brunch Closing Remarks Charity Auction	Brunch Closing Remarks Charity Auction	Brunch Closing Remarks Charity Auction