

# Intergovernmental Financial

CFSC 2017

Tammy Judd

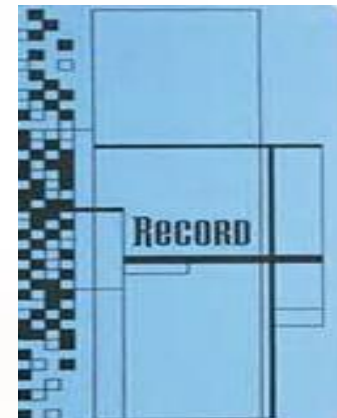
Chris Sorenson

# WHO IS THE "KEEPER OF THE RECORD"?

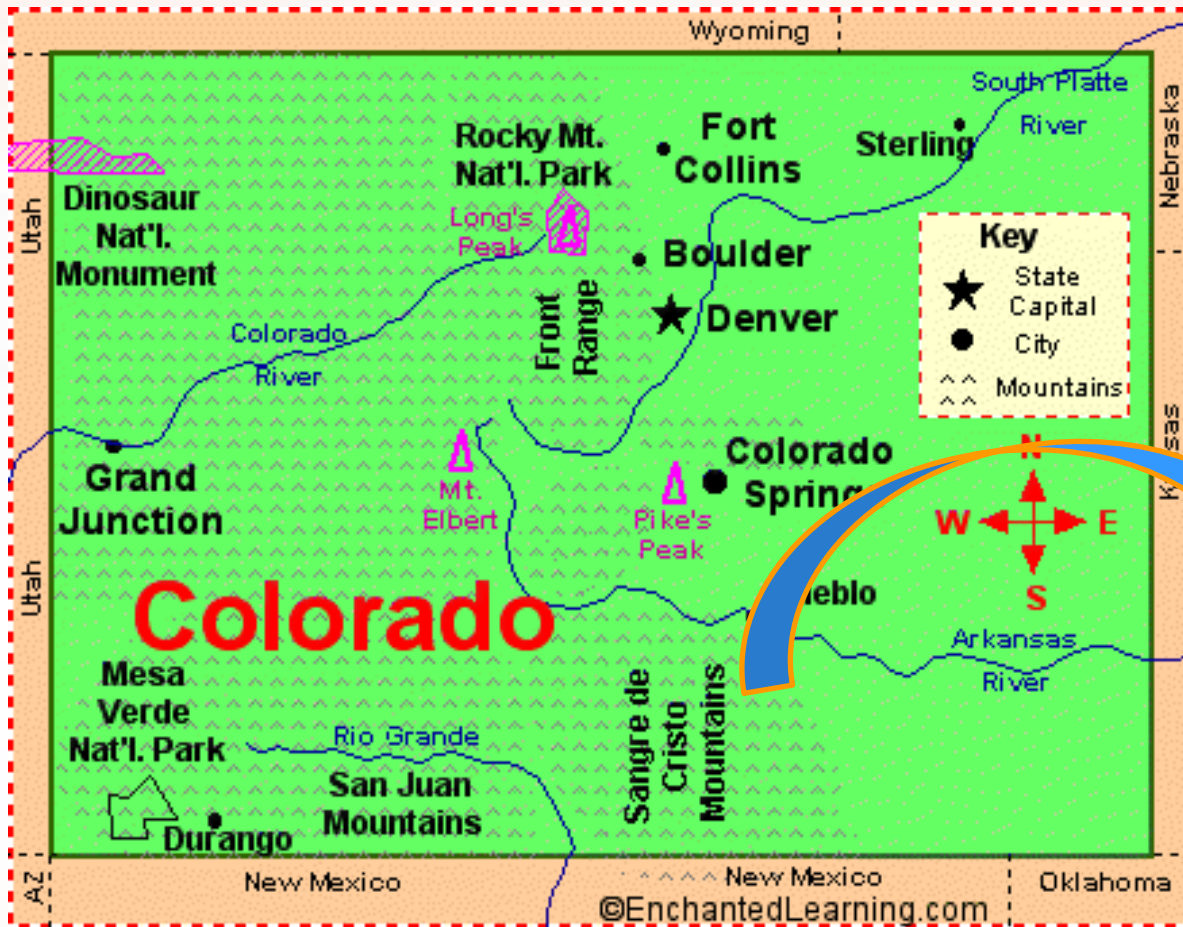
Responding State or Country?

Initiating State or Country?

Order- Issuing State or Country?



# INITIATING CASES



# BALANCES ON INITIATING CASES

## *ANOTHER STATE'S ORDER*

Other jurisdiction is "keeper of record"

Adjust to their balance.  
(which may include interest)



# BALANCES ON INITIATING CASES

## *COLORADO ORDER*

Colorado is "keeper of record"

### Interest

- ★ Discretion of the county office
- ★ If enforcing interest - follow Volume 6
- ★ If not, instruct OS not to collect interest.



# OPEN INITIATED CASE

Received more than balance due on ledger?

Determine why..... is our ledger correct?



Whose order is it?

- ★ Access QUICK
- ★ Contact responding state

# OPEN INITIATED CASE

**MONEY ALWAYS GOES BACK TO OS**

**DO NOT RETURN TO THE NCP**

Request to FA Customer Service

- ★ FA Transaction #
- ★ \$ amount to be returned to OS  
(may not be entire payment)



# OTHER STATE FEES

Some states charge fees to:

★ CP

- will display on LSTTRANS as a transaction type of BS and on PAYREC as an "other state fee"

★ NCP

- will be added to the MSO due





# INITIATED CASE - CLOSED

Receiving money on a closed case?  
Determine why...

**MONEY ALWAYS GOES BACK TO OS**

**DO NOT RETURN TO THE NCP**

Request to FA Customer Service

- ★ FA Transaction #
- ★ \$ amount to be returned to OS  
(may not be entire payment)



# RESPONDING CASES



# RESPONDING CASES



Ensure that the class and status are coded correctly.

- ★ Reporting
- ★ MSO Posting

## LEDGER

Initiate balances in correct buckets

- ★ Unfunded Disbursements
- ★ Reporting

# RESPONDING CASES

## COSTS DUE COLORADO

Costs must be initiated in a Non-Judgment or Judgment obligation with the appropriate obligation type code.

Non-Judgment - KT  
Judgment - JT

What happens if we don't use the correct codes?

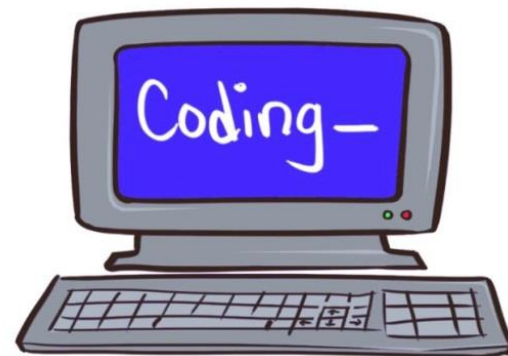


# RESPONDING CASES

## ANOTHER STATE'S ORDER

### BALANCE ADJUSTMENT

Use code "UR" (Reciprocal Caused) to adjust the ledger to match the other jurisdiction.



# RESPONDING CASES

## ANOTHER STATE'S ORDER

- ★ Federal requirement to collect interest when enforcing another state's order
- ★ Initiating state is required to provide an interest calculation at least annually

Many states will send CSENet

Use the appropriate interest adjustment reason codes.

- ★ IN - adjustment to current delinquency balance
- ★ JI - adjustment to judgment balance

# DISBURSEMENTS ON A RESPONDING CASE



# Disbursements on a Responding Case

All payments are disbursed to the initiating state, right?

Not necessarily!





# Disbursements on a Responding Case



What if the payments are being sent directly to the obligee or to the wrong state/country?

*Research to determine why.*

# OPEN Responding Case

Payment Disbursement Directly to CP?

To an entirely different state?



- ★ Is MSO posted correctly?
- ★ Are the arrears coded correctly?
  - ★ Obligation type S for other state
  - ★ Owned by the correct HH#?  
(Responding reciprocal cases have a suffix of 45-56.)

# CLOSED Responding Case

## Another OPEN Case

Payment Disbursement Directly to CP?

To an entirely different state?

- ★ Is MSO posted correctly?
- ★ Are the arrears coded correctly?
  - ★ Obligation type S for other state
  - ★ Owned by the correct HH#?



(Responding reciprocal cases have a suffix of 45-56.)

# SCENARIO

ACTIVE RECIPROCAL WITH KANSAS  
CLOSED RECIPROCAL WITH MICHIGAN

PAYMENTS DISBURSING TO *BOTH* STATES



# CASE SUMMARY (CASESUM)

```
ELDHHJAM1
INQUIRY - IV-D CASE SUMMARY                                04/07/2016 08:24:44
IVD CASE: XX XXXXXX 46 4A  CLA: N STA: C CAT: 3 PRI:      CUR: Y ENF: Y RCPL: RKS
CBMS:                      TRAILS:                      TECH: XXXX XXXXXX,XXXXXX
APPL: 07/24/2015  IVA: NOT ON IVA  ENF CNTY: XX  CUR CNTY: XX  OTHER CASES: 1
  ATTY      CP NDI:      DT:      NCP NDI:      DT:
CP:      SUPERSTAR, SUSIE  CLA: N  SID: XXXXXXXX      W/OTHER NCP:
NCP:      SUPERSTAR, MATT      SID: XXXXXXXX  DOB: 08/07/XXXX  W/OTHER CP:
CHILDREN: 1  4E-FC:      N4E FC:      PA:      NPA: 1  *****
          SUPERSTAR, HEATHER A  CLA: N  SID: XXXXXXXX  * HEARINGS:      GOOD CAUSE:      *
                                CLA:      SID:      * REVIEWS: 2  ADM PROCES:      *
                                CLA:      SID:      * STAGNANT:      *
                                CLA:      SID:      *****
                                CRA SELECTED: Y
PAT ESTAB:      SUP ESTAB: 01/21/2014  MOD REVIEW:      PUTAT:
ACT ORDER: 08001-3-XXJV-00XXXX  CUST OF RCD: CSE      IIWW: Y  OTHER ORDS:
FSR ACCT NUM: XXXXXXXXX  MED: E  LEGAL STATUS: A      DISH: Y
ACT LDGRS: 1      MULT OE:      IA: 2  BILLING:      JDGMT: 2  OTHER LDGR:
LEDGER INIT DT: 01/30/2014  LST ACT PER MSO ALLC: 12/2015  AMT: 75.00
----- NON-CUSTODIAL PARENT INFORMATION -----
SSN: XXXXXXXXXX  LOC RQST: 01/30/2016  LOC REQST: 0  AGENCY DATA: 0  ASSETS:
CER INTRCPT: 1  LST RESD: 08/24/2015  RESIDS: 3  LST EMP:      EMPLS:
N} <=== OPTION .}-CANCEL P}-PREV N}-NEXT A}-CBMS ID  M}  Q}  ?}  | CASESUM
-----
```

# LIST CURRENT/FORMER IVD CASES

ELDBDAM1

LIST CURRENT AND FORMER IVD CASES

04/07/2016 08:24:10

CASE: XX-XXXXXX-46-4-A CLA: N STA: C CAT: 3 CUR: Y ENF: Y RCPL: RKS TECH: XXXX  
CBMS ID:  
TRAILS ID: 00000000  
PAT ORD: SUP ORD: 08001 3 XXJV 00XXXX APPL DT: 07/24/2015  
NCP: SUPERSTAR, MATT CP: SUPERSTAR, SUSIE  
CHILD: 1, HEATHER

SEL	IVD CASE NUMBER	CLA	STA	CUR	ENF	RCPL	APPL DT	CAT	CHILDRN
01	<span style="border: 1px solid red; padding: 2px;">XX XXXXXX 45 6 A</span>	N	X			RMI	05/23/2013	2	1

\_\_\_ <---- SELECT IVD CASE      A}-DISPLAY IVD CASE      B}-LIST RECIPROCAL ACTIONS  
          C}-DISPLAY CASE SUM    D}-DISPLAY CBMS IDS  
N} <==== OPTION    .}-CANCEL    N}-NEXT    P}-PREV      M} Q} ?}      | XCURCASE

---

# LEDGER SUMMARY (LDGRSUM)

ELEADHM1

DISPLAY LEDGER SUMMARY - 2

04/07/2016 08:14:24

OBLIGOR: SUPERSTAR, MATT

OBLIGEE : SUPERSTAR, SUSIE

LEDGER ID: 08001-3-XXJV-00XXXX

ACCT PER: 04/2016

FSR ACCT NUM: XXXXXXXX 01

TRANSITIONED: 01/22/2014

TOTALS DUE:	MSO BAL	ARREARS	JUDGMENTS	TOTAL
IVA PERM/DUR :	0.00	0.00	0.00	0.00
IVA PRE ASST :	N/A	0.00	0.00	0.00
NIVA NEVER :	250.00	0.00	6295.00	6545.00
NIVA POST :	0.00	0.00	0.00	0.00
IVE :	0.00	0.00	0.00	0.00
NIVE :	0.00	0.00	0.00	0.00
NIVD :	0.00	0.00	0.00	0.00
COSTS :	0.00	0.00	30.00	30.00
-----				
TOTALS :	250.00	0.00	6325.00	6575.00
				CURR DELNQ: 0.00
PAYM PLAN MAD: 50.00				AP ERN DISB: 0.00
				PREPAY: 0.00
				ADMIN COSTS: 0.00
				TOTAL DUE: 6575.00
N} <==== OPTION .}-CANCEL N}-NEXT 1-6}-GO TO PAGE # M} Q} ?}   LDGR SUM				
-----				

# DISPLAY LEDGER (DSPLDGR)

DISPLAY LEDGER - CURRENT SUPPORT - 3

04/07/2016 08:19:21

OBLIGOR: SUPERSTAR, MATT  
LEDGER ID: 08001-3-XXJV-00XXXX

OBLIGEE: SUPERSTAR, SUSIE  
ACCT PER: 04/2016

-----MSO & CURRENT DELINQUENCY BALANCES-----					
CLASS/INIT DT	MSO	BAL DUE	ALLOC MTD	ADJ MTD	
IVA PER/DUR:	0.00	0.00	0.00	0.00	0.00
00/00/0000 ACTV:	DELNQ:	0.00	0.00	0.00	0.00
PRE ASSIST:					
00/00/0000 ACTV:	DELNQ:	0.00	0.00	0.00	0.00
NIVA NEVER:	250.00	250.00	0.00	0.00	0.00
00/00/0000 ACTV:	DELNQ:	0.00	0.00	0.00	0.00
NIVA POST:	0.00	0.00	0.00	0.00	0.00
00/00/0000 ACTV:	DELNQ:	0.00	0.00	0.00	0.00

1-6}-GO TO PAGE # A}-DISPLAY ARREARS OBL( 2 ARRS OBLs)

A} <==== OPTION .}-CANCEL P}-PREV N}-NEXT M} Q} } DSP LDGR



# DISPLAY ARREARS OBLIGATION SEQUENCE 010 - DUE MICHIGAN

ELEADDM1

DISPLAY ARREARS OBLIGATION 04/07/2016 08:22:43

LEDGER ID: 08001-3-XXJV-00XXXX SEQ: 010  
 OBL TYPE : SR - OTHER STATE - RETROACTI  
 ARREARS : 06/01/2013 THRU: 01/31/2014  
 JUDGM DT : 01/21/2014

OBLIGOR: SUPERSTAR, MATT  
 OBLIGEE: SUPERSTAR, SUSIE  
 IVD CASE: XX-XXXXXX-45-6-A



----- TOTAL ARREARS OBL BALANCES -----

	BALANCE	ALLOC MTD	ADJ MTD
IVA PERM/DUR :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
PRE ASST :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
NIVA NEVER :	6295.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
NIVA POST :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
IVE :	0.00	0.00	0.00
NIVE :	0.00	0.00	0.00
NIVD :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
COSTS :	0.00	0.00	0.00

A } <==== OPTION    A}-NEXT ARRS OBLI    N}-NEXT P}-PREV .} M} Q} ?} |

# DISPLAY ARREARS OBLIGATION SEQUENCE 020 - DUE COLORADO

ELEADDM1

DISPLAY ARREARS OBLIGATION 04/07/2016 08:22:43

LEDGER ID: 08001-3-XXJV-00XXXX SEQ: 020 OBLIGOR: SUPERSTAR, MATT

OBL TYPE : JT - JUDGMENT OBL - COST OBLIGEE: SUPERSTAR, SUSIE

ARREARS : 01/21/2014 THRU: 01/21/2014 IVD CASE: XX-XXXXXX-46-4-A

JUDGM DT : 01/21/2014

CO

----- TOTAL ARREARS OBL BALANCES -----

	BALANCE	ALLOC MTD	ADJ MTD
IVA PERM/DUR :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
PRE ASST :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
NIVA NEVER :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
NIVA POST :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
IVE :	0.00	0.00	0.00
NIVE :	0.00	0.00	0.00
NIVD :	0.00	0.00	0.00
SPOUSAL :	0.00	0.00	0.00
COSTS :	30.00	0.00	0.00

N} <==== OPTION      A}-NEXT ARRS OBLI    N}-NEXT P}-PREV .} M} Q} ?} |

OBL TYPE JT reflects judgment costs due CO.  
 If the costs were non-judgment costs due CO, the OBL TYPE would be KT.

# LIST TRANSACTIONS (LSTTRANS)

ELEADOM1

## LIST LEDGER ACTIVITY TRANSACTIONS

08:25:29 04/07/2016

LEDGER ID: 08001-3-XXJV-00XXXX CLASS : N OBLIGOR: SUPERSTAR, MATT  
ACCT PER.: 04/2016 TYPE: ACTV: A STATUS: C OBLIGEE: SUPERSTAR, SUSIE  
START: 10/2015 CLASS DSP: ALL FCCS MAD: 50.00 OBL: ALL ARR OBL: 2

NUM	DATE	OBL	MSO	CUR	DELNQ	ARRS	OTHER
1	10/25/15	CUR A		-25.00			
	01-XXXXXX-65605						
3	D OS P 10/27/15						+25.00
4	10/25/15 010 A			-50.00			
	01-XXXXXX-65605						
6	D OS P 10/27/15						+50.00
7	10/30/15 010 A			-75.00			
	01-XXXXXX-70381						
9	D OS P 11/03/15						+75.00
--	BB 2015/11 ----					+6,375.00	
11	11/01/15 CUR M			+250.00			
	99-XXXXXX-00082						

0 <- ENTER NUM OR NEXT ACCT PER-> MM: 0 YY: 0 \* CONTINUED ON NEXT PAGE \*

N} <==== OPTION A}-DSP B}-DSP PAY .}-CANCEL P}-PREV N}-NEXT M} Q} ?} |

# DISPLAYING A DISBURSEMENT

```

ELEADOM1
LIST LEDGER ACTIVITY TRANSACTIONS          08:25:29 04/07/2016
LEDGER ID: 08001-3-XXJV-00XXXX          CLASS : N OBLIGOR: SUPERSTAR, MATT
ACCT PER.: 04/2016 TYPE: ACTV: A STATUS: C OBLIGEE: SUPERSTAR, SUSIE
START: 10/2015 CLASS DSP: ALL          FCCS MAD:          50.00 OBL: ALL ARR OBL: 2
NUM--DATE---OBL---MSO-----CUR DELNQ---ARRS-----OTHER-----
 1 10/25/15 CUR A          -25.00
   01-XXXXXX-65605
 3 D OS P 10/27/15          +25.00
 4 10/25/15 010 A          -50.00
   01-XXXXXX-65605
 6 D OS P 10/27/15          +50.00
 7 10/30/15 010 A          -75.00
   01-XXXXXX-70381
 9 D OS P 11/03/15          +75.00
-- BB 2015/11 ----          +6,375.00
11 11/01/15 CUR M          +250.00
   99-XXXXXX-00082

3 <- ENTER NUM OR NEXT ACCT PER-> MM: 0 YY: 0 * CONTINUED ON NEXT PAGE *
-----
A} <==== OPTION A}-DSP B}-DSP PAY .}-CANCEL P}-PREV N}-NEXT M} Q} ?} |
-----
```

Select the disbursement (D) to be displayed and enter an "A" in the Option field.

# DISPLAY DISBURSEMENT (DSPDISB)

ELFEABM1

DISPLAY FSR DISBURSEMENT

04/07/2016 08:26:50

LEDGER ID: 08001-3-XXJV-00XXXX OBLIGOR: SUPERSTAR, MATT  
IV-D CASE: XX-XXXXXX-46-4-A OBLIGEE: SUPERSTAR, SUSIE  
FSR ACCT : XXXXXXXX 01 CREATE REASON:  
TRANS NUM: 01-XXXXXXX-65605-00-01-01 DATE : 10/25/2015 TYPE: D - DISBURSEM  
DISBURSEMENT TYPE: OS - OTHER STATE AMOUNT: 25.00  
SCHEDULED PAY DT : 10/25/2015 SCHEDULED FLAG:

PAYEE NAME : KANSAS PAYMENT CENTER  
ADDRESS : PO BOX 758599

TOPEKA

KS 66675-8599

INIT JURISDICTION INFO  
IV-D CASE: 0000XXXXXX  
CRT CASE:

PAY ACCT PER : 10/2015 CANCEL DISB : REASON:  
HOLD DISB: N FA REAS: ADMIN TRANSFER :  
DATE REQ FROM FA : 10/25/2015 ADMIN TRANSFER DT :  
DATE PAID/EFT EFF DT: 10/27/2015 CHECK NUMBER : 0 REDEEM: Y  
DATE MAIL/ACH XMIT : 10/26/2015 BANK ROUTING NUM : 0XXXXXXX  
FA CANCEL CK REASON : BANK ACCT NUM/TYPE: XXXXXXXX C  
FA DISB ADJUST DATE : FSR CARD ID :  
REDEEM DATE : 10/27/2015 DD TRACE NUMBER : 000XXXXXXXXXXXXX  
N} <=== OPTION .}-CANCEL P}-PREV N}-NEXT M} Q} ?} | DSP DISB

---

# DISPLAYING A DISBURSEMENT

LIST LEDGER ACTIVITY TRANSACTIONS										ELEADOM1	
										08:25:29 04/07/2016	
LEDGER ID: 08001-3-XXJV-00XXXX										CLASS : N OBLIGOR: SUPERSTAR, MATT	
ACCT PER.: 04/2016 TYPE: ACTV: A STATUS: C OBLIGEE: SUPERSTAR, SUSIE											
START: 10/2015 CLASS DSP: ALL FCCS MAD: 50.00 OBL: ALL ARR OBL: 2											
NUM	DATE	OBL	MISO	CUR	DELNQ	ARRS	OTHER				
1	10/25/15	CUR A						-25.00			
		01-XXXXXX-65605									
3	D OS P	10/27/15							+25.00		
4	10/25/15	010 A						-50.00			
		01-XXXXXX-65605									
6	D OS P	10/27/15							+50.00		
7	10/30/15	010 A						-75.00			
		01-XXXXXX-70381									
9	D OS P	11/03/15							+75.00		
--	BB	2015/11	----					+6,375.00			
11	11/01/15	CUR M						+250.00			
		99-XXXXXX-00082									

6 <- ENTER NUM OR NEXT ACCT PER-> MM: 0 YY: 0 \* CONTINUED ON NEXT PAGE \*

A <==== OPTION A}-DSP B}-DSP PAY .}-CANCEL P}-PREV N}-NEXT M} Q} ?} |

Again, select the disbursement (D) to be displayed and enter an "A" in the Option field.

# DISPLAY DISBURSEMENT (DSPDISB)

ELFEABM1

DISPLAY FSR DISBURSEMENT

04/07/2016 08:27:42

LEDGER ID: 08001-3-XXJV-00XXXX OBLIGOR: SUPERSTAR, MATT  
IV-D CASE: XX-XXXXXX-45-6-A OBLIGEE: SUPERSTAR, SUSIE  
FSR ACCT : 13768072 01 CREATE REASON:  
TRANS NUM: 01-XXXXXXXX-65605-00-02-02 DATE : 10/25/2015 TYPE: D - DISBURSEM  
DISBURSEMENT TYPE: OS - OTHER STATE AMOUNT: 50.00  
SCHEDULED PAY DT : 10/25/2015 SCHEDULED FLAG:

PAYEE NAME : MICHIGAN STATE DISBURSEMENT UNIT  
ADDRESS : PO BOX 30352

INIT JURISDICTION INFO  
IV-D CASE: XXXXXXXXXX  
CRT CASE:

LANSING MI 48909-7852

PAY ACCT PER : 10/2015 CANCEL DISB : REASON:  
HOLD DISB: N FA REAS: ADMIN TRANSFER :  
DATE REQ FROM FA : 10/25/2015 ADMIN TRANSFER DT :  
DATE PAID/EFT EFF DT: 10/27/2015 CHECK NUMBER : 0 REDEEM: Y  
DATE MAIL/ACH XMIT : 10/26/2015 BANK ROUTING NUM : 0XXXXXXXXX  
FA CANCEL CK REASON : BANK ACCT NUM/TYPE: XXXXXXXXXXXX C  
FA DISB ADJUST DATE : FSR CARD ID :  
REDEEM DATE : 10/27/2015 DD TRACE NUMBER : 000XXXXXXXXXXXXX  
N} <=== OPTION .}-CANCEL P}-PREV N}-NEXT M} Q} ?} | DSP DISB

# WHAT DO I DO NOW?

## Contact the other state

- ★ How was the payment processed?
- ★ Can the payment be returned to CO?



Submit a problem log to the ACSES Help Desk requesting that the obligation be re-coded to the correct IV-D case. For this example, we would ask for arrears obligation 010 be recoded to the HH# ending in 46 4 A.



# CHANGING RESPONDING STATES MID-MONTH

DO NOT

Change States Mid-Month!!!

- ★ Pertains to MSO only
  - Can balance adjust obligations mid-month
- ★ Set batch allocation to "N"
- ★ Set calendar review

